

TELECONNECT LONG DISTANCE SERVICE AND SYSTEMS COMPANY

TELEPHONE TARIFF

Filed with

ARIZONA CORPORATION COMMISSION

مانيكوشت وريا

Effective Date: 2-17-00

The following is issued under the authority of the Arizona Corporation Commission of Arizona and contains the regulations and rates applicable for the furnishing of intrastate interLATA carrier services provided by Teleconnect Long Distance Service and Systems Company within the State of Arizona. This tariff is on file with the Arizona Corporation Commission.

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DECISION #: 623(2

ORIGINAL PAGE i

ORIGINAL

REGULATION AND RATES FOR TELECONNECT SERVICES

WITHIN THE STATE OF ARIZONA.

APPROVED FOR FILING

DECISION #: 62312

Issued:

Effective: 2-17-00

TELECONNECT LONG DISTANCE SERVICES AND SYSTEMS COMPANY d/b/a Telecom*USA LONG DISTANCE RESALE SERVICE

ORIGINAL

15TH CORRECTED ORIGINAL PAGE ii

CHECK SHEET

The Title Page, Tariff Pages i through xi and 1 through 114, and Price List Pages A-I through A-13 inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, contain all changes from the original tariff and price list that went into effect on the date thereof.

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^{*} New or Revised Page

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NEW OR REVISED PAGE

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Randee Klindworth Tariff Administrator 707 17tH Street, Suite 4200 Denver, CO 80202 Effective: November 25, 2003

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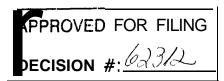
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TELECONNECT LONG DISTANCE SERVICE AND SYSTEMS COMPANY ARIZONA TARIFF C.C. NO. 1

LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE xi

EXPLANATION OF SYMBOLS

Explanation of symbols, reference marks, and abbreviations of technical terms used in this tariff.

The following symbols shall be used in this tariff for the purposes indicated below:

- (R) to signify reduction.
- (1) to signify increase.
- (C) to signify changed regulations.
- (T) to signify a change in text but no change in rate or regulation.
- (S) to signify reissued matter.
- (M) to signify a moved rate or regulation
- (N) to signify new rate or regulation
- (D) to signify discontinued rate or regulation.

The term "Teleconnect" used throughout this tariff refers to Teleconnect Long Distance Service and Systems Company.

The term "customer" used throughout this tariff refers to the customers of Telecon nect.

SUPERWATS PLUS and Secure-Call Codes DAYSAVER, of Teleconnect.

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ORIGINAL PAGE 1

CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS

None

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

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CORRECTED ORIGINAL PAGE 2

A. General Information

DEFINITIONS 1.

Authorization Coda: The term "authorization code" means a numeric code which identifies an individual or company to be billed for calls charged by authorized users.

Breaks: The term "breaks" means the number of divisional or departmental subtotals required under the corporate billing option.

Calls: The term "calls" means telephone messages as completed by customers or users.

Central Office: The term "central office" means a unit in a local utilities telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnect customer lines and trunks or trunks only. There may be more than one central office in a building.

Charges: The term "charges" means nonrecurring amounts billed to customer for tariffed services.

Commercial Service: The term "commercial service" means a switched network service which provides for dial station originations for which the subscriber pays a rate that is described as a business or commercial rate in the applicable local exchange service tariff for switched service.

Commission: The term "Commission" means the Arizona Corporation Commission.

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TELECONNECT LONG DISTANCE TO THE TELECONNECT LONG DISTANCE AND SYSTEMS COMPANY

SERVICE AND SYSTEMS COMPANY

General Information

LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 3

<u>Contract:</u> The term "contract" means the agreement between the customer and Teleconnect containing or referring to the rates and regulations

applicable to the service being furnished.

<u>Customer</u>: The term "customer" means any person, firm, association, corporation, agency of the federal, state, or local government, or legal entity, responsible by law for the payment of charges and compliance with the regulations of Teleconnect.

<u>Customer Premises Equipment</u>: The term.. "customer premises equipment" means all terminal equipment normally used on the customer's premises owned by the customer, or by the telephone utility or some other supplier and leased to the customer.

<u>Deactivate or Deactivation</u>: The terms "deactivate" and "deactivation" mean the removal of an authorization code from effectiveness.

<u>Dedicated Access Line</u>: The term "dedicated access line" means the line between the customer premise and Teleconnect that does not pass through the switched network of a local exchange utility.

<u>Delinquent or Delinquency</u>: The terms "delinquent" and "delinquency" mean an account for which an uncontested bill or payment agreement for regulated services has not been paid in full on or before the last day for timely payment. The term can also relate to a contested bill once the Commission finds the customer's complaint without merit.

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TELECONNECT LONG DISTANCE TO THE ARTITION ARTIFF C.C. NO. 1
SERVICE AND SYSTEMS COMPANY

A. General LONG DISTANCE RESALE SERVICE

Information

ORIGINAL PAGE 4

<u>Demarcation Point:</u> The term "demarcation point" means the point of connection provided and maintained by the local utility to which existing or new inside station wiring becomes dedicated to an individual customer's use.

<u>Depositor</u>: The term "depositor" means the customer from whom a deposit is required.

<u>Disconnect:</u> The term "disconnect" means the disabling of circuitry preventing outgoing and/or incoming communications from the Teleconnect switch.

<u>Dual Tone Multi-Frequency</u>: The term "Dual Tone Multi-Frequency" means a protocol which uses two distinct frequency tones out of eight possible frequency tones to distinguish a number entered by a customer using a "Touch Tone" type instrument.

<u>Due Date</u>: The term "due date" means the last day for payment without unpaid amounts being considered delinquent or subject to additional collection efforts. The due date may be designated "due by," "pay by" or "if paid by" on the customer's bill.

Exchange. The term "exchange" means a unit established for the administration of local communication services.

<u>Exchange Service</u>: The term "exchange service" means a local communication service furnished by means of local exchange plant and facilities.

Exchange Service Area or Exchange Area: The terms "exchange service area" or "exchange area" refers to the general area in which the local telephone utility holds itself out to furnish exchange telephone SAPPROVED FOR FILING

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TELECONNECT LONG DISTANCE HOLD ARIZONA TARIFF C.C. NO. 1.
SERVICE AND SYSTEMS COMPANY

A. General

Information

LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 5

Feature Group D: The term "Feature Group D" means the method of 1+ and 10-TEL access available through the switched network of the local exchange utility. FGD is also known as equal access.

High Volume Discounts: The term "high volume discounts" means those additional volume-based discounts which may be applied to applicable daytime calls for FLEX-SAVE PLUS, SURE-SAVE PLUS, DAYSAVER PLUS, TRAC-10, 800 SUPERWATS PLUS, PROFITLINE PLUS, TRAC 800 and SUPERWATS PLUS customers. High volume discounts are based upon interstate as well as intrastate calls.

Individual Case Basis: The term "individual case basis" means the application of a rate, charge, or condition of the tariff as determined by individual circumstances.

<u>Initial Bill Fee:</u> The term "initial bill fee" means a charge applied in addition to those for services furnished if service is terminated during the initial service period.

<u>Initial Service Period</u>: The term "initial service period" means the minimum period for which service will be installed and terminated without the application of an initial bill charge. Except as noted, the initial service period is one month from the initiation of service.

Inside Station Wiring: The term "inside station wiring" means wiring located on the premises beyond the demarcation point.

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TELECONNECT LONG DISTANCE TO THE ARIZONA TARIFF C.C. NO. 1
SERVICE AND SYSTEMS COMPANY

A. General LONG DISTANCE RESALE SERVICE

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Installation Charge: The term "installation charge" means a nonrecurring charge associated with the installation of certain services or facilities either in lieu of or in addition to recurring monthly charges or service charges or rates.

I nterexchange Company: The term "interexchange company" means a company, a resale carrier or other entity that provides intrastate, inter-LATA telecommunications services and facilities between exchanges within Arizona without regard to how such traffic is carried. A local exchange utility that provides interexchange service may also be considered an interexchange company.

<u>Interexchange Service</u>: The term "interexchange service" is the provision of intrastate telecommunications services and facilities between local exchanges, excluding EAS.

Local Exchange Utility: The term "local exchange utility" means a telephone utility that provides local service under a tariff filed with the Commission. The utility may also provide other services and facilities such as access services under benefit of tariff.

Local Service: The term "local service" means telephone service furnished between customers or users located within an exchange area.

Local Service Area: The term "local service area" means the area within which are located the lines to which calls may be made under a specified schedule of exchange rates without payment of toll charges.

Local Utility: See "local exchange utility."

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A. General Information

1. (DEFONITODONISI T .)

Messaae: The term "message" means a telephone call by a customer or user.

Operator Dialed: The term "operator dialed" means a service charge will be applied to calls when the customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code ("0", "00" or "1010224+0") and requests the Operator to dial the called station. Handicapped customers who are unable to dial the call because of his/her handicap may request credit for the surcharge from the Operator when the call is made.

T

<u>Premises:</u> The term "premises" denotes the space occupied by an individual customer in a building, in adjoining buildings occupied entirely by that customer, or on contiguous property occupied by the customer not separated by a public thoroughfare, a railroad right-of-way, or a natural barrier.

<u>Phoeratter</u>m "prorate" means the basis sometimes used for determining the charge for service furnished for a period less than that used in specifying rates. The pro rata charge for a service for which the rate is specified on a monthly basis is 1/30 of the monthly rate times the number of days service was furnished.

<u>Rates:</u> The term "rates" shall mean recurring amounts billed to customers for regulated services and equipment.

Residential Service: The term "residential service" means a switched network service which provides for dial station originations for which the subscriber pays a rate that is described as a residential, non-commercial, or non-business rate in the applicable local exchange service tariff for switched service.

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1. <u>DEFINITIONS (CONT.1</u>

Rotary Pulse: The term "rotary pulse" means the transmission of digital information from a customer's dial to the central office equipment. The numerical value of each digit in the dialed telephone number is determined by the number of on-hook intervals in a train of pulses. The on-hook intervals for each digit are separated by short off-hook intervals, and the digits themselves are separated by relatively long off-hook intervals.

Serving Exchange: The term "serving exchange" means a unit established for the administration of communication services in which Teleconnect holds itself out to provide service. The boundary of the serving exchange for Teleconnect is identical to that filed by the local utility.

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Special Dialing Procedures: The term "special dialing procedures" means the dialing procedures which are an exception to the three step procedure. Special dialing procedures are available where a customer is in an equal access area and has registered specific lines with Teleconnect for either "1+" or "10-TEL" dialing. In such a case, and only when dialing from such customer's designated telephone lines, the call may be dialed in the following sequence:

10 + TEL + 1 + area code + long distance telephone number.

Additionally, in the above case and when Teleconnect has been designated as the customer's primary interLATA carrier, and the call is an interLATA call, the call may be dialed in the following sequence:

1 + area code + long distance telephone number.

Suspend: The term "suspend" means temporary disconnection or impairment of service which shall disable either outgoing or incoming communications or both.

<u>Switching Service</u>: The term "switching service" means switching performed for the service lines.

<u>Tariff:</u> The term "tariff" means the entire body of regulated rates, tolls, rentals, charges, classifications, rules, procedures, policies, etc. adopted and filed with the Commission by a telephone utility in fulfilling its role of furnishing communications service.

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<u>Teleconnect Exchange</u>: The term "Teleconnect Exchange" means any serving exchange included in any of the counties as listed in Section V contingent upon any and all conditions imposed by the tariff.

<u>Telephone Utility or Utility.</u> The term "telephone utility" or "utility" means any person, partnership, business association or corporation, domestic or foreign, determined to be such by the Commission.

<u>Timely Payment</u>: The term "timely payment" is a payment on a customer's account made on or before the due date. shown: (1) on a current bill for rates and charges, or (2) by an agreement between the customer and Teleconnect for a series of partial payments to settle a delinquent account.

<u>Toll Message</u>: The term "toll message" means a message made between different exchange areas for which a rate is charged.

<u>Toll Rate</u>: The term "toll rate" means the rate charge prescribed in the tariff for regulated utilities usually based upon duration of the message, the distance between the exchanges, and the day and time of the message. Tone: The term "tone" menas a DTMF signal.

<u>Traffic:</u> The term "traffic" means telephone call volume, based on number and duration of calls.

<u>Wats Access Line</u>: The term "Wats Access Line" means the special access line between the customer premise and the Wats service office.

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2. ACRONYMS

The following is a list of commonly used acronyms.

В.

BPS Bits per Second

BPI Bits per Inch

C.

c o Central Office

CPE Customer Premise Equipment

D.

DAL Dedicated Access Line

DDD Direct Distance Dialing

DTMF Dual Tone Multi-Frequency

E.

EAS Extended Area Service

F..

FGD Feature Group D

L.

LATA Local Access Transport Area

LMS Local Measured Service

М.

MTS Message Telecommunication Services

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0.

occ Other Common Carriers

OS Operating Systems

W.

WAL Wats Access Line

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A. General information

3. APPLICABILITY

This tariff applies to intrastate interexchange service furnished by Teleconnect Long Distance Services and Systems Company (Teleconnect) between and among points within the State of Arizona. Teleconnect does not hold itself out as a provider of intrastate intralata services.

Effective August 1, 2001, pursuant to the direction of the Federal Communications Commission (FCC), TELECONNECT is canceling its federal tariffs for services with certain exceptions, including those pertaining to exchange access, casual calling, and basic long distance service during a 45-day period for customers who sign up for TELECONNECT service with a Local Exchange Carrier (LEC). International services for Residential and Small Business customers will also remain tariffed through January 27, 2002. Beginning August 1, service descriptions, definitions, terms and conditions, and pricing for the Business Markets services no longer federally tariffed may be found in the "Service Publication and Price Guide" located at the website http://www.worldcom.com. Also, beginning August 1, 2001, service descriptions, definitions, terms and conditions, and pricing for state-to-state Residential and Small Business services no longer federally tariffed may be found i) at http://www.mci.com/service for Residential services and http://www.mci.com/sb/service_agreement for Small Business services, or ii) by calling I-800-444-3333.

4. SCOPE OF TARIFF

Interexchange service is furnished within Arizona in accordance with the conditions and regulations which are set forth in the body of this Tariff. All services oofered by Teleconnect within Arizona are addressed in this Tariff.

5. NATURE OF SERVICE UNDER TARIFF

Teleconnect proposes to offer its communication services on an intrastate interexchange basis in Arizona.

6. <u>NATURE OF SERVICE</u>

Teleconnect provides resold intrastate interexchange service between points in Arizona on a 24-hour basis.

7. <u>INTERCONNECTION WITH OTHER CARRIERS</u>

Service furnished by Teleconnect may be connected with services or facilities of another participating carrier or may be provided over

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Randee Klindworth
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Denver, CO 80202

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facilities solely provided by local utilities and/or interexchange carriers other than Teleconnect. Service furnished by Teleconnect is not part of a joint undertaking with such other carriers.

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8. LIMITATIONS

- a. Availability of Facilities, Requirements of Suppliers. Service is offered subject to the availability of facilities, both leased and owned; the requirements imposed by-facility based carriers and their tariffs, and the provisions of this tariff.
- b. <u>Force Majeure</u>; Teleconnect reserves the right to discontinue furnishing service upon written notice when necessitated by events or circumstances beyond its control or when the customer is using the service in violation of the provisions of the tariff or in violation of the law.

9. TERMS AND CONDITIONS

Service is provided and billed on the basis of a minimum period of at least one month beginning on the date that billing becomes effective, and continues to be provided until the customer requests cancellation or until Teleconnect disconnects service pursuant to the provisions of this tariff.

10. LIABILITY

a. <u>Limitation.</u> The liability of Teleconnect for damage APPHOVED arising out of mistakes, omissions, interruption, delays, errors, or

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defects in transmission occurring in the course of furnishing service or facilities shall in no event exceed an amount equivalent to the metered rate charged by Teleconnect for the defective call or, for nonmetered services, the proportionate rate to the customer for the period of service during which mistake, omission, interruption, delay, error, or defect in transmission occurs.

- b. Out of Service Conditions. Teleconnect shall make all reasonable efforts to prevent out of service conditions. An out of service condition exists when Teleconnect facilities, either leased or owned, are either not functioning or are malfunctioning such that the customer can complete no interexchange calls on the Teleconnect network or such that the quality of transmission of all calls on the Teleconnect network is degraded below the minimum acceptable standard.
- Out of Service Adjustment. event of an out of service С. In the condition which is not due to the negligence or willful act of the customer and which is due to the failure of a Teleconnect owned or leased facility, a pro rata adjustment will be made of any fixed monthly or annual rates for the service affected by said out of service conditions as follows:
 - .01 The out of service period will be considered to begin at the time the customer first notifies Teleconnect of the service outage. If, in the judgment of Teleconnect, circumstances prevent a customer from notifying Teleconnect

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condition, the requirement for notification to Teleconnect may be waived, in which case the out of service period will begin with the time at which the out of service condition is first known to Teleconnect.

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- .02 When the out of service period extends beyond twenty-four (24) hours, the charges for the service affected will be voluntarily adjusted on a pro rata basis for the duration of the service outage.
- .03 When an out of service condition continues for a period of less than twenty-four (24) hours, adjustments for such outages will be made if in the opinion of Teleconnect circumstances so warrant.
- d. <u>Indemnification.</u> The customer indemnifies and saves Teleconnect harmless against all claims arising out of any act or omission of the customer in connection with services provided by Teleconnect, including but not limited to:
 - .01 Claims arising from the. content or use of material transmitted over its facilities, including claims for libel, slander, or infringement of copyright.
 - .02 Claims for infringement of patents arising from the use of Teleconnect services in connection with the facilities, apparatus or systems of the customer.

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e. <u>Legal Remedies.</u> Approval of the above tariff language by the Commission does not constitute a determination by the Commission that the limitation of liability imposed by Teleconnect should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequentdamage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

- f. <u>Customer Equipment</u>. Teleconnect shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, which is caused by customer provided equipment or non-Teleconnect services being used in conjunction with Teleconnect service. It shall be the customer's responsibility to ensure that the customer premises equipment is compatible with the service furnished by Teleconnect.
- g. <u>Voice Grade Service</u>. Unless an application is specifically guaranteed by Teleconnect, Teleconnect shall not be liable for damages arising out of the use of the Teleconnect network for the transmission of other than voice grade service.
- h. <u>Unauthorized Use</u>. Any individual who uses or receives Teleconnect service, other than under the provisions of an accepted application for service and a current customer relationship, shall be liable both for the tariffed cost of the service received.

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11. APPLICATION FOR SERVICE

- a. <u>Information Required.</u> When applying for interexchange service each prospective customer will be required to furnish Teleconnect the following information:
 - .01 Name of the party who will be responsible for payment for the interexchange service provided.

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- .02 Address or exact location of the premises where interexchange service is to be provided and billed.
- .03 Any information required to make a proper determination of appropriate credit worthiness.
- b. <u>Selection of Service Type</u>. Teleconnect offers several different types of service, and multiple options for those services. All services and options are set forth in this tariff. The customer is responsible for the selection of the service and the options.
- c. Change of Service. The customer may change the service received and transfer to another service otherwise available to them. In such a case, the customer will receive a credit against any one-time setup fees for the new service in the amount of any one-time setup fees paid upon the origination of the service being discontinued.

If the one-time setup fees for the new service are less than the one-time setup fees for the service being discontinued, the customer shall pay no one-time setup fee for the new service but shall not otherwise be entitled to any credits or remission from charges.

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Such credit is denied because the customer received benefits from the higher set-up fee in that the higher volume discounts were available while the previous service was in effect. Also, Teleconnect incurs certain costs in converting the customer from a service which includes a volume discount to one which does not.

- d. Additional Lines Required. When Teleconnect's interexchangk service to the public is impaired by a customer's use of telephone service, Teleconnect shall have the right to require the customer to contract for and properly attend as many additional telephone lines as needed to adequately. serve the customer's requirements, or to discontinue the service of the customer in question.
- e. <u>Initiation of Service</u>. Service shall be considered initiated hereunder upon the earlier of the following:
 - .01 First use by the customer of the Teleconnect service, and,
 - .02 The receipt by Teleconnect of a customer's initial payment for Teleconnect service.

12. **DEPOSITS**

a. Requirement. Teleconnect may require from any customer or prospective customer a deposit to be held as a guarantee for the payment of charges. Any applicant who is not a previous customer of Teleconnect having an established prompt payment record may be required to pay a deposit. Teleconnect will consider employment payment record may be required to pay a deposit.

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b. Amount. The amount of the deposit shall not be more than two months tariffed services for any specific customer. The amount of tariffed services may be estimated from past toll usage, customer estimated anticipated usage or Teleconnect state average toll usage considering type and nature of service. The amount of deposit may exceed this total when service is provided for short periods of time or special occasions such as political campaigns and fund raisers of a short duration.

- c. Existing Customer. An existing customer may be required to make a deposit or to increase a deposit presently held when a deposit is inadequate to cover two months interexchange service, interexchange usage is abnormal or the customer's credit is impaired. Service may be disconnected unless the new or additional deposit is made within 15 days after written notification.
- d. Abnormal Usage After Six Months. For customer with at least six consecutive months of service, abnormal usage of interexchange service is defined as at least a 25 percent increase in monthly interexchange charges amounting to at least \$25.00. Customer's average monthly interexchange bills for not less than the prior three months shall be used in determining the increase.

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- e. Abnormal Usage Before Six Months. For customers with less than six consecutive months of service, abnormal usage of interexchange service is defined as when one month's interexchange service exceeds the deposit attributable to interexchange service by at least 25 percent or amounts to at least \$25.00.
- f. Handling of Deposits. Deposits shall be sent to: Teleconnect Company, 500 Second Avenue S.E., Cedar Rapids, IA 52401. Teleconnect will maintain records which show the name and address of each depositor, the amount and date of the deposit, and each transaction concerning the deposit. Unclaimed deposits together with accrued interest shall be credited to an appropriate account and shall be disposed of in accordance with the law.
- g. Receipts. A receipt of deposit will be furnished to each customer from whom a deposit is received. Upon customer request, duplicate receipts will be provided to customer who have lost their receipt if the deposit is substantiated by Teleconnect's records.
- h. <u>Customer Obligations</u>. The fact that a deposit has been made in no way relieves the customer from complying with Teleconnect's regulations as to the prompt payment of bills.
- i. Interest. Interest at the rate set by the statute, compounded annually shall be paid for the period during which the deposit is held. If no rate is set by statute or the minimum rate is less than 6%, Teleconnect will pay interest of 6% per annum.

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j. Refund or Credit. The deposit shall be refunded or credited to the customer upon request after not more than 12 consecutive months of prompt payment unless the Company has tariffed information which indicates the deposit is necessary to insure payment. Within 30 days of issuance of the final bill, the amount of the deposit, plus any accrued interest is credited to the customer's account and any credit balance is refunded.

k. Reestablishment of Deposit. If the -customer is delinquent two or more months during any twelve (12) month period, Teleconnect may implement or i-e-implement a deposit as set forth in this tariff.

13. ADVANCE PAYMENTS

a. <u>Applicants.</u> Applicants for interexchange service may be required to pay in advance of installation any service connection or installation charges.

b. Existing Customers. Existing customers who apply for additional interexchange service or changes in their existing service may be required to make advance payments, as described above, when the customer does not meet Teleconnect's credit standards or a sufficient credit history is unavailable.

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14. BILLS

- a. Regular Bills. Regular customer bills are issued monthly. Each bill contains the dates included in the billing period, dates for service charges associated with work performed and the last date for timely payment. Bills include the amount the customer is charged, stated by category, sales tax and excise tax, with separate entries for total amounts current or in arrears.
- b. <u>Customer Requested Adjustments.</u> Reasonable customer requested adjustments to monthly bills may be made if the customer brings the desired adjustment to Teleconnect's attention within sixty (60) days of issuance of the bill. Teleconnect reserves the right to extend the period for adjustments beyond the sixty (60) day period if, in Teleconnect's judgment, the situation so warrants.
- c. <u>Preferred Payment Date Plan.</u> All customers shall be permitted to have their last date for timely payment changed for cause by submitting an application for same. Such a change will only become effective when acknowledged by Teleconnect. Until acknowledged, no change in date of timely payment is recognized by Teleconnect.

15. PAYMENT FOR SERVICE

The rates specified in this tariff are generally rates based on usage, billed monthly and generally payable in arrears except as otherwise provided.

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All customers shall be permitted to have a last date for timely payment changeable for cause in writing.

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Customer payments are considered prompt when received at Teleconnect or its agent by the due date on the bill. The due date is twenty (20) days after the bill is rendered. Any customer not paying within twenty (20) days is considered delinquent.

Telecon nect may assess a late payment charge for FLEX-SAVE PLUS, SURE-SAVE PLUS, DAYSAVER PLUS, SUPERWATS PLUS, PROFITLINE PLUS, TRAC 10 and TRAC 800. Teleconnect may request payment upon issuance of a final bill when service is terminated at the customer's request. For all other bills, payment will not be requested until the due date.

The maximum payment required for restoration of service that existed prior to disconnection shall be the total past-due amount, applicable nonrecurring charges, and if appropriate, an Advance Payment and Deposit as specified elsewhere in this Tariff.

The customer is held responsible for all charges for services furnished at the customer's request and for all toll service furnished. Failure to receive a bill does not exempt the customer from prompt payment of the account. It is the customer's responsibility to contact Teleconnect when no bill is received.

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Except as provided elsewhere in this tariff, the rate for a fractional part of a billing period is a pro rata share of the rates for a full billing period as specified in this Tariff. If the prorating indicates a refund is due, the refund is applied as a bill credit.

16. CHECK SERVICE CHARGE.

A check service charge will be assessed for any reason a check tendered by a Teleconnect customer as payment for tariffed service is returned to Teleconnect or is not in acceptable form. This service charge will be \$10.00. Examples where the charge is applicable include, but are not by limited to, the following:

- a. Insufficient funds
- b. Improper or lack of endorsement
- c. Check issued in such a manner as to be unreasonable or unprocessable.
- d. Conflict in amount as shown numerically and the amount written alphabetically on the check.
- e. Qualified endorsement not acceptable by Teleconnect.
- f. Customer placing a stop payment on an issued check.
- g. Any other reason that would cause Teleconnect to return a check issued.

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17. LATE PAYMENT

Customers who submit delinquent payments are subject to the following:

- a. <u>High Volume Discount.</u> FLEX-SAVE PLUS, SURE-SAVE PLUS,
 DAYSAVER PLUS, TRAC-10, PROFITLINE PLUS and TRAC 800
 customers who submit delinquent payments may forfeit the high volume discount.
- b. <u>Customer Deposits</u>. Teleconnect will apply a customer's deposit on file toward that customer's delinquent payment amount and/or legal fees incurred in relation to delinquent bills.

18. INITIAL SERVICE PERIODS AND TERMINATION OF SERVICE

The initial service period for service is one month except as specified in other sections of the Tariff.

The initial service period for service of any class may be greater than that specified above or elsewhere in this tariff when facilities are not available and the customer's location or the character or quantity of the service requested is such that, upon termination of the customer's use thereof, the required facilities are not likely to be useful as a part of a properly designed telephone distribution system serving telephone users in or beyond the customer's location. Under these circumstances, Teleconnect may use either individual case basis installation charges or contracts requiring basic termination liabilities.

When other utilities who provide Teleconnect with facilities impose individual case basis installation charges or contracts requiring basic

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termination liabilities, Teleconnect will pass these obligations on to those customers who make use of such facilities. Teleconnect will use the same type of instruments of obligation with the customers as the utility providing the facilities imposes on Teleconnect.

Service may be terminated prior to the expiration of the initial service period upon payment of all rates due for service which has been furnished plus the termination charges as specified in this Tariff. If service is continued through the initial service "period, the initial bill fee is waived. In the case of service for which the initial period is one month, the charges due are for the balance of the month.

Service which has continued beyond the initial service period may be terminated at the end of a billing period without charge except for payment of all charges due for service which has been already furnished.

19. TRANSFERS OF SERVICE/RESPONSIBILITY FOR CHARGES ASSOCIATED WITH REQUESTED AUTHORIZATION CODES

- a. <u>Transfers</u>. Transfers of service are not allowed. Service can be expanded to include use by the new spouse of an existing customer.
- b. Requested Authorization Codes. When a customer requests that service be established by means of a specific, previously used authorization code or codes, all ongoing rates and charges associated with such code or codes will be made known to the prospective customer.

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Assignment of the code or codes to the prospective customer will be contingent upon the customer's acceptance of responsibility for all such ongoing rates and charges.

20. USE OF SERVICE FOR UNLAWFUL PURPOSES

The services tariffed are furnished subject to the condition that they will not be used for any unlawful purpose. Services will not be furnished if any law enforcement agency, acting -within its jurisdiction, advises that such services are being used or are likely to be used in violation of the law. If Teleconnect receives other evidence giving reasonable cause to believe that such services are being or are likely to be so used, it will either discontinue or deny the services or refer the matter to the appropriate law enforcement agency.

21. MAINTENANCE AND REPAIR

a. <u>Customer Liability</u>. The customer shall be responsible for damages to Teleconnect's leased or owned facilities caused by the negligence or willful act of the customer or those using Teleconnect service through the customer. The customer or those using through the customer may not alter, physically modify or intrude upon, rearrange, disconnect, remove or attempt to repair, or permit others to alter, physically modify or intrude upon, rearrange, disconnect, remove or attempt to repair, any Teleconnect facilities except upon written APPROVED FOR FILING consent of Teleconnect.

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b. Leased or Owned Facilities. The customer's obligation to Teleconnect is the same whether the facilities involved are Teleconnect-owned facilities or are facilities leased by Teleconnect from another party. If Teleconnect incurs expenses due to the customer's action which result in damage to or impairment of Teleconnect leased facilities, Teleconnect will pass through to the customer any and all expense which the owner of the facilities imposes on Teleconnect.

- c. <u>Limitation on Liability</u>. Teleconnect ·should have no liability for any damage resulting from actions prohibited under this tariff, including but not by way of limitation:
 - .01 lawsuits or other legal action
 - .02 damage caused by abnormal voltage
 - .03 fire
 - .04 medical expense, lost wages, and other expenses for injured personnel
 - .05 damage to C.P.E. or inside wiring
 - .06 damage to the customer's premise
 - .07 any and all other losses suffered by the customer
- d. <u>Legal Remedies.</u> Approval of the above tariff language by the Commission does not constitute a determination by the Commission that the limitation of liability imposed by Teleconnect should be upheld in a court of law. Approval by the Commission merely

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recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

22. DISPUTED BILLS

In the event of a dispute concerning a bill, Teleconnect may require the customer to pay the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint, using complaint procedures in this Tariff, shall continue for not less than forty-five (45) days after the rendering of the disputed bill. During this period the service shall not be disconnected for nonpayment of the disputed amount.

23. CUSTOMER COMPLAINTS

A customer or prospective customer may initiate a complaint with Teleconnect on any relevant matter by telephone, in person, or in writing directed to Teleconnect at any of its offices. Teleconnect's response to the complaint will generally be in the same form used by the customer. However, Teleconnect may respond to written complaints by telephone or personal visits when it believes such communications will be effective in resolution of the issues.

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TELECONNECT LONG DISTANCE TELECONNECT LONG DISTANCE AND SYSTEMS COMPANY

A. General LONG DISTANCE RESALE SERVICE

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The customer may at any point during resolution of the complaint seek review by a supervisor or manager. If the customer is still not satisfied, the nature of the complaint with sufficient detail to afford an investigation should be tariffed and addressed to: Director of Customer Service, Teleconnect Long Distance Service and Systems Company, 500 Second Avenue S. E., Cedar Rapids, Iowa 52401.

If the customer wishes further review after investigation and final resolution by Teleconnect the customer should then direct all appropriate information to the Arizona Corporation Commission.

24. DISCONNECTION OF SERVICE

- a. <u>Without Prior Notice</u>. Interexchange service may be refused or disconnected without prior notice by Teleconnect for the following reasons:
 - .01 In the event of a condition on the customer's premises determined by Teleconnect to be hazardous such as installing inappropriate facilities in an explosive atmosphere.
 - .02 In the event of customer's use in such a manner as to adversely affect Teleconnect's facilities or Teleconnect's service to others.

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A. General Information LONG DISTANCE RESALE SERVICE

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- .03 In the event of tampering with facilities leased or owned by Teleconnect.
- .04 In the event of interexchange service being used by a customer in connection with a plan or contrivance to secure a large volume of interexchange calls to be directed to such customer or the telephone service of any designated customer at or about the same time, resulting in preventing, obstructing or delaying the interexchange service of others. An example being radio or T.V. promotions to have an inordinate number of inbound 800 calls directed to a location with insufficient facilities to handle the volume of traffic generated.
- .05 In the event of unauthorized use. Following the disconnection of service for any of these reasons Teleconnect will notify the telephone customer that service was disconnected and why. The notice will include all reasons for the disconnection and will include a toll-free number where a customer can obtain additional information. Notice shall be deemed given upon deposit, postage prepaid, in the U.S. Mail to the customer's last known address.
- b. <u>With Prior Notice</u>. Service can be disconnected with prior notice for the following reasons:
 - .01 In the event the customer is indebted to Teleconnect for the same type of telephone service previously furnished.

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TELECONNECT LONG DISTANCE LONG LARIZONA TARIFF C.C. NO. 1

A. General

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.02 In the event the customer supplied false or inaccurate information of a material nature in order to obtain telephone service.

- .03 For failure of the customer or prospective customer to furnish service equipment, permits, certificates, rights of way necessary to obtain service, or for the withdrawal of that same equipment or the termination of those permissions or rights, or for the failure of the customer or prospective customer to fulfill the contractual obligations.- imposed upon him or her as conditions of obtaining service by a contract filed with and subject to the regulatory authority of the Commission.
- .04 For failure of the customer to permit Teleconnect reasonable access to its facilities on the customer's premises.
- .05 For nonpayment of a bill, where a reasonable attempt has been made at collection.
- .06 For nonpayment of deposit as specified.
- .07 In the event the service is or is likely to be used for unlawful purposes.
- .08 Any other violation of the conditions governing the furnishing of service.
- .09 For violation or noncompliance with Teleconnect's rules on file with the Commission, the requirements on any municipal ordinance, regulation or law pertaining to the service.

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A. General Information LONG DISTANCE RESALE SERVICE

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C. Notice. For disconnects under A.24.b written notice of a pending disconnect will be rendered ten (10) days prior to the disconnection. The notice will include all reasons for the disconnect and the final date by which payment is to be made or specific action taken. The notice will include a toll-free number where a customer can obtain additional information. A notice of disconnect based upon nonpayment will not be issued until the bill becomes delinquent. Notice shall be deemed given upon deposit, postage prepaid, in the U.S. Mail to the customer's last known address.

d. <u>Unusual Circumstances</u>. In unusual credit circumstances or abnormal usage of service which would result in undue revenue loss, disconnection may occur prior to the expiration of the ten-day (10) notice (for example, unauthorized use of the customer's authorization code - "hacking".)

25. SUSPENDED <u>SERVICE</u>

Teleconnect may suspend service when a customer is delinquent in payment. Teleconnect will issue the same ten-day (10) notice for suspension of service as is issued for termination of service. If Teleconnect and the customer cannot resolve payment of the delinquent bill, service may be terminated without any additional notice, and without service being reestablished.

APPROVED FOR FILING

DECISION #: $\frac{6\lambda 3/2}{}$

Issued: Effective: 21/17-00

TELECONNECT LONG DISTANCE RIZONA TARIFF C.C. NO. 1
SERVICE AND SYSTEMS COMPANY

A. General Information

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26. DEACTIVATION OF SERVICE

If a customer's Teleconnect service is unused for a period of six (6) consecutive months, the customer's authorization code may be deactivated. Deactivation of an authorization code under this section will be done only upon ten (10) days notice to the customer. Service will be restored by issuance of a new authorization code without charge upon subsequent written request of the customer.

27. CANCELLATIONS AND DEFERMENTS

When a customer cancels or defers an order for service before the service is activated, a charge applies to allow Teleconnect to recover its unrecovered costs including but not limited to engineering, labor, material, and equipment. Charges apply as follows:

a. <u>Cancellation.</u> In a cancellation situation, the charge is equal to the unrecoverable costs incurred prior to the request for cancellation and the costs of removal, restoration, and disposal, if any, to comply with cancellation. These costs include, but are not limited to, engineering, labor, and nonrecoverable material and equipment expense. The maximum amount charged shall not exceed the total of all minimum monthly and termination charges which would have been established.

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Issued: Effective: 2/17-0-0

General

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- b. Deferment of Start of Service. In a deferment of service situation, the following charges apply:
 - If the request for deferment is received by Teleconnect prior to the date an order for the equipment or service is placed with its supplier-- no charge shall apply.
 - .02 For deferments received by Teleconnect subsequent to' the date the order for equipment or service is placed with its supplier, a monthly recurring charge based upon costs incurred prior to the request for deferment applies. The monthly rate equals the deferred' investment times a monthly interest rate of 5.5% plus recurring costs resulting directly from the deferral such as In addition, any extraordinary nonstorage, taxes, etc. recurring costs resulting from the deferral, such as additional engineering and labor or transportation, shall be billed in total. Billing shall start at the beginning of the month of deferment and extend to the start of service. Charges shall not exceed the monthly rate which would have applied had the service been established. Teleconnect will charge the customer who defers service any and all rates incurred by Teleconnect for any leased facilities for which Teleconnect is held responsible. Teleconnect will make a good faith effort to minimize those charges whenever possible.

APPROVED FOR FILING

Issued:

A. General Information LONG DISTANCE RESALE SERVICE

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26. TAXES AND FEES CHARGEABLE TO CUSTOMERS

Adjustments for State, County or Municipality Payments. Now, or at any future time, if a (the) state, county or municipality possesses or acquires the legal right to impose sales tax, gross receipts tax, excise tax, occupation tax, license tax, franchise tax, permit fee, public service commission fee or other similar tax or fee upon Teleconnect Long Distance Services and Systems Company, and has imposed, or imposes the same by ordinance or otherwise, such taxes, fees or charges shall be billed to the customers receiving service within the territorial limits of such state, county or municipality. Such billing shall allocate the tax, fee or charge among customers uniformly on the basis of each customer's monthly charges' for the types of service made subject to such tax, fee or charge.

29. SPECIAL PROMOTIONS

Teleconnect may from time to time engage in special promotional trial service offerings of limited duration (not to exceed 90 days on a per customer basis, for non-optional, recurring charges), designed to attract new customers or to increase existing customer awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review, in accordance with rules and regulations established by the Commission, and will be included in Teleconnect's tariff as an addendum to Teleconnect's pricing list

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A. General Information

30. Payphone Use Charae:

An undiscountable per call charge as described in MCI's FCC Tariff No. 1 is applicable to calls that originate from any payphone within the state used to access MCI services as follows. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with MCI service, applies for the use of the instrument used to access MCI service and is unrelated to the MCI service accessed from the payphone. Customers of Metered Use Services will be charged the payphone use charge for each call which is placed from payphones within the state. The payphone use charge does not apply to calls placed from payphones phones at which the customer pays for service by inserting coins during the progress of the call; calls using Telecommunications Relay Service; calls originated by customers with qualified-hearing or speech impairments who are certified.

Where billing capabilities exist

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B. Flexible MTS Services

LONG DISTANCE RESALE SERVICE

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1. DESCRIPTION

- a. Nature of Service. Flexible MTS Services are interexchange telephone services, which allow customers to originate calls from any specified Teleconnect exchange, as listed in the Tariff, and terminate calls in any interLATA location within the State of Arizona. Usage charges are based on the distance, duration, and time of day of each call. High volume discounts are applicable as specified in this Tariff.
- b. <u>Dialing Procedure</u>. Flexible MTS Services may be accessed by the special dialing procedures or via a DAL.
- Specific Plans. Included in the Flexible MTS Service Family. Flexible MTS Services are comprised of the following plan types:

 .01 FLEX-SAVE PLUS.

2. AREAS OF AVAILABILITY.

Teleconnect offers Flexible MTS Services in the areas listed in Section V.

3. RATES AND CHARGES • USAGE

- a. <u>Rate Structure</u>. Teleconnect's Flexible MTS Services have a rate structure which is based on the specific rates which are listed in this Tariff.
- b. Determination of Duration.
 - .01 Chargeable time begins when the connection is established between the calling station and the desired telephone, attendant board, or private branch exchange console.

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DECISION #: (23/)

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Effective: 2/1700

B. Flexible MTS Services LONG DISTANCE RESALE SERVICE

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- .02 Chargeable time ends when the connection is terminated.
- .03 Chargeable time does not include time lost because of faults or defects in the service.
- Calculation of Charge. A customer may subscribe to any particular Flexible MTS Service plan listed in this Tariff. The plan to which the customer subscribes determines the specific rates which the customer is charged. To determine the appropriate charge, each call is rated by using the following method.

.01 FLEX-SAVE PLUS

- (a) The- initial whole minute or fraction thereof is subject to the initial minute rate for the appropriate plan to which the customer has subscribed.
- (b) The subsequent seconds beyond the initial minute are rounded in tenth of a minute (6 second) intervals with any remaining seconds rounded to the next higher tenth of a minute interval. Those 6-second increments are subject to the precise billing factor for the appropriate plan to which the customer has subscribed.
- (c) The charge calculated for the initial minute plus the charge calculated for the subsequent 6-second increments determines the precise billing charge for the call. The total amount of the call is rounded up to the nearest whole cent.

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Issued:

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4. Maximum InterLATA RATES - FLEX-SAVE PLUS

a. <u>Day Rates.</u> These rates are applicable 8:00 a.m. to 5:00 p.m. Monday through Friday with the exception of holidays.

Mileage	1 nitial	Add'l 6
Band	Minute Rate	<u>Seconds</u>
o- 10	\$0.3240	\$0.0157
11- 22	\$0.4590	\$0.0228
23-55	\$0.5265	\$0.0285
56-124	\$0.6210	\$0.0371
125-292	\$0.6210	\$0.0428
293+	\$0.6885	\$0.0442

<u>Evening Rates</u>. These rates are applicable 5:00 p.m. to 11:00 p.m.
 Sunday through Friday.

Mileage	Initial	Add'l 6
Band	Minute Rate	Seconds
o- 10	\$0.2106	\$0.0102
11-22	\$0.2984	\$0.0148
23-55	\$0.3422	\$0.0185
56-124	\$0.4037	\$0.0241
125-292	\$0.4037	\$0.0279
293+	\$0.4475	\$0.0288

Night/Weekend Rates. These rates are applicable 11:00 p.m. to 8:00 a.m. Sunday through Friday, all day Saturday and Sunday between 8:00 a.m. and 5:00 p.m.

Mileage Band	Initial Minute Rate	Add'l 6 Seconds
o- 10	\$0.1620	\$0.0080
11- 22	\$0.2295	\$0.0114
23- 55	\$0.2633	\$0.0143
56-124	\$0.3105	\$0.0185
125-292	\$0.3105	\$ 0.0214
293+	\$0.3443	SOARPR

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B. Flexible MTS Services LONG DISTANCE RESALE SERVICE

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5. RATES APPLICABLE ON CERTAIN HOLIDAYS

On Christmas Day, New Year's Day, Independence Day, Thanksgiving Day, and Labor Day, the holiday rate applicable is the Evening rate unless a lower rate would normally apply.

6. HIGH VOLUME DISCOUNTS

- a. <u>FLEX-SAVE PLUS.</u> The customers' monthly call volumes are subject in whole or in part to high volume discounts. These discounts reduce a customer's bill beyond the amount of the cumulative message rate.
- b. <u>Exempt Calls.</u> -- The following types of calls are not subject to a high volume discount and are not considered in calculating a customer's volume when determining the magnitude of that customer's high volume discount:
 - .01 Calls under the Credit Card Service
 - .02 Calls placed to Directory Assistance.
 - .03 Calls placed using * USA Card Service
 - .04 International Calls

Issued:

c. <u>Application</u>. At the end of each billing cycle the dollar volume of the customer's calls during the billing cycle is calculated. This is the aggregate of both intrastate and interstate calls, excluding those specified in B.6.b.

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Effective: 2/17-00

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B. Flexible MTS Services LONG DISTANCE RESALE SERVICE

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Amount of Discount. The High Volume Discount applied in B.6.C is d.

based on the volume of the customer's billing cycle calls, as follows: InterchTA Rates - FLEV-9

-Volume of Billing ';, -Cycle Calls	High' Volume _Discount
metur \$ 0 - \$ 399.99	0 %
at \$ 400 - \$ 799.99	5%
\$ 800 - \$1, 599.99	10%
\$1,600 • \$3,199.99	15%
\$3,200 Plus	20%

7. RATES AND CHARGES - MONTHLY AND NONRECURRING

The rates and charges applicable to FLEX-SAVE PLUS include Credit Card Service and are as follows:

<u>Monthly</u>	Nonrecurring
N/A	\$20.00

8. OPTIONS

The flexible family of services is available with all the options set forth in Section T. except as noted therein.

APPROVED FOR FILING

Issued:

By: Dennis L. Ricca, Director, Regulatory Affairs, Teleconnect Long Distance Service & Systems Company, 500 2nd Avenue, S.E., Cedar Rapids, Iowa 52401

C. Fixed MTS Services LONG DISTANCE RESALE SERVICE

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1. **DESCRIPTION**

- a. Nature of Service. Fixed MTS Services are interexchange telephone services, which allow customers to originate calls from any specified Teleconnect exchange, as listed in the Tariff, and terminate calls in any interLATA location within the State of Arizona. Usage charges are based on the distance, duration and time of day of each call. High volume discounts are applicable as specified in this Tariff.
- b. <u>Dialing Procedure</u>. The Fixed MTS Services may be accessed by the Special Dialing Procedures or via a DAL.
- Specific Plans.-Included in the Fixed MTS Service Family. Fixed MTS Services are comprised of the following plan types:
 - .01 SURE-SAVE PLUS
 - .02 DAYSAVER PLUS
 - .03 DAYSAVER I

2. AVAILABILITY

Teleconnect offers Fixed MTS Services in the areas listed in Section V.

3. RATES AND CHARGES - USAGE

a. Rate Structure. Teleconnect's Fixed MTS Services have a rate structure which is based on the specific rates which are listed in this Tariff.

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C. Fixed MTS Services

LONG DISTANCE RESALE SERVICE

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b. Determination of Duration.

- .01 Chargeable time begins when the connection is established between the calling station and the desired telephone, attendant board, or private branch exchange console.
- .02 Chargeable time ends when the connection is terminated.
- .03 Chargeable time does not include time lost because of faults or defects in the service.
- C. Calculation of Charge. A customer may subscribe to any particular Fixed MTS Service plan listed in this Tariff. The plan the customer subscribes to" determines the specific rates which the customer is charged. To determine the appropriate charge, each call is rated by using the following method.

.01 SURE-SAVE PLUS and DAYSAVER I

- (a) The initial whole minute or fraction thereof is subject to the initial minute rate for the appropriate plan to which the customer has subscribed.
- (b) The subsequent seconds are rounded in whole minute increments with the remaining seconds rounded up to the next whole minute and are subject to the whole billing factor for the appropriate plan to which the customer subscribed.

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SERVICE AND SYSTEMS COMPANY

C. Fixed MTS Services

LONG DISTANCE RESALE SERVICE

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(c) The charge calculated for the initial minute plus the charge calculated for the subsequent whole minute(s) determines the whole minute charge for the call.

(d) The total amount of the call is rounded up to the nearest whole cent. The customer shall pay the charge as calculated in C.3.c.(c).

.02 DAYSAVER PLUS

- (a) The initial 30 seconds or fraction thereof is subject to the initial 30 second rate for the appropriate plan to which the customer as subscribed.
- (b) The subsequent seconds are rounded in tenth of a minute increments with the remaining seconds, if any, rounded up to the next tenth of a minute and are subject to the tenth of a minute charge.
- (c) The appropriate time of day discount, if any, is applied to the sum of the results in (a) and (b) above.
- (d) Fractional cents, if. any, are rounded up to the nearest penny.

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Effective: $\frac{2}{17}$ -07

4. MAXIMUM INTERLATA RATES - SURE-SAVE PLUS

a. <u>Day Rates.</u> These rates are applicable 8:00 a.m. to 5:00 p.m. Monday through Friday with the exception of holidays.

Mileage Band	Initial Minute Rate	Each Add'l Minute	
0- 10	\$0.3240	\$0.1568	
11- 22	\$0.4590	\$0.2280	
23-55	\$0.5265	\$0.2850	
56-124	\$0.6210	\$0.3705	
125-292	\$0.6210	\$0.4275	
293+	\$0.6885	\$0.4418	

b. <u>Evening Rates</u>. These rates are applicable 5:00 p.m. to 11:00 p.m.
 Sunday through Friday.

Mileage B <u>and</u>	Initial Minute Rate	Each Add'l <u>Minute</u>	
o- 10	\$0.2106	\$0.1020	
11-22	\$0.2984	\$0.1482	
23-55	\$0.3422	\$0.1853	
56-124	\$0.4037	\$0.2408	
125-292	\$0.4037	\$0.2779	
293+	\$0.4475	\$0.2873	

Night/Weekend Rates. These rates are applicable 11:00 p.m. to 8:00 a.m. Sunday through Friday, all day Saturday and Sunday between 8:00 a.m. and 5:00 p.m.

Mileage	Initial	Each Add'i
Band	Minute Rate	<u>Minute</u>
- 40	\$0.4000	¢0.0704
o- 10	\$0.1620	\$0.0784
11- 22	\$0.2295	\$0.1140
23-55	\$0.2633	\$0.1425
56-124	\$0.3105	\$0.1853
125-292	\$0.3105	\$ 0.2138
293+	\$0.3443	\$0APPROVED FOR FILING
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Issued: Effective: 2,17-00

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IZONA TARIFF C.C. NO. 1

SERVICE AND SYSTEMS COMPANY

Fixed MTS Services C.

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5. MAXIMUM INTERLATA RATES - DAYSAVER PLUS

Day Rates. These rates are applicable 8:00 a.m. to 5:00 p.m. Monday a. through Friday, with the exception of holidays.

> Initial 30 Seconds Each Add'l 6 Seconds

> > \$0.0375

\$0.1875

Evening/Night/Weekend Rates. b. These rates apply at all other times not listed in 5.a. above.

> Each. Add'l 6 Seconds Initial 30 Seconds

> > \$0.1407 \$0.0282

6. MAXIMUM INTERLATA RATES - DAYSAVER I

a. Day Rates. These rates are applicable 8:00 a.m. to 5:00 p.m. Monday through Friday, with the exception of holidays.

> Minute Each Add'l Minute Initial

> > \$0.3600 \$0.3600

b. Evening/Night/Weekend Rates. These rates apply at all other times not listed in 5.a. above.

> Each Add'| Minute Initial Minute

> > \$0.2700 \$0.2700

7. RATES APPLICABLE ON CERTAIN HOLIDAYS

On Christmas Day, New Year's Day, Independence Day, Thanksgiving Day, and Labor Day, the holiday rate applicable is the Evening rate unless a APPROVED FOR FILING

lower rate would normally apply.

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C. Fixed MTS Services

LONG DISTANCE RESALE SERVICE

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8. HIGH VOLUME DISCOUNTS

a. <u>SURE-SAVE PLUS and DAYSAVER PLUS</u>. The customers' monthly call volumes are subject in whole or in part to high volume discounts.

These discounts reduce a customer's bill beyond the amount of the cumulative message rate.

b. EXEMPT CALLS

- .01 SURE-SAVE PLUS. The following types of calls are not subject to a high volume discount and are not considered in calculating a customer's volume when determining the magnitude of that customer's high volume discount:
 - (a) Calls under the Credit Card Service.
 - (b) Calls placed to Directory Assistance.
 - (c) Calls placed using * USA Card
 - (d) International calls
- .02 DAYSAVER PLUS. The following types of calls are not subject to a high volume discount but are considered in calculating a customer's volume when determining the magnitude of that customer's high volume discount:
 - (a) Calls under Credit Card Service
 - (b) Calls placed to Directory Assistance
 - (c) International Calls

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DECISION #: 62312

Issued: Effective: 2/17-00

TELECON NECT LONG DISTANCE RIGHT ARIZONA TARIFF C.G. NO. 1 SERVICE AND SYSTEMS COMPANY AND STANCE RIGHT ARIZONA TARIFF C.G. NO. 1

LONG DISTANCE RESALE SERVICE

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Calls placed using the * USA Card neither contribute to nor receive the high volume discount.

- Application. At the end of each billing cycle the dollar volume of the customer's calls during the billing cycle is calculated. This is the aggregate of both intrastate and interstate calls, excluding those specified in C.8.b.
 - .01 SURE-SAVE PLUS. For SURE-SAVE PLUS customers, the volume in the above paragraph is used both to determine the appropriate high volume discount and is the total to which the high volume discount-applies.
 - .02 DAYSAVER PLUS. For DAYSAVER PLUS customers, the volume described above will be used to determine the amount of the high volume discount. The high volume discount will be applied only to the daytime portion of that call volume.

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DECISION #: <u>42312</u>

Issued: Effective: 2/17-07

TELECONNECT LONG DISTANC SERVICE AND SYSTEMS COMPANY

E.C. Fixed MTS Services

LONG DISTANCE RESALE SERVICE

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d. Amount of Discount. The High Volume Discount applied in C.8.C is based on the volume of the customer's billing cycle calls, as follows:

,01 SURE-SAVE PLUS

Volume of Billing Cycle Calls	High Volume Discount
8 0 - \$ 399.99	0 %
\$ 400 - \$ 799.99	5%
\$ 800 - \$1,599.99	10%
\$1,600 - \$3,199.99	15%
\$3.200 +	20%

24

Volume of 'Billing Cycle Calls	High Volume Discount
\$ 0 - \$ 499.99	0%
\$ 500 - \$ 999.99	5%
\$1,000 - \$1,499.99	10%
\$1,500 +	15%

9. RATES AND CHARGES - MONTHLY AND NONRECURRING

The monthly and nonrecurring rates and charges applicable to SURE-SAVE ўраных портоваму праводыя — 🗧 а PLUS, DAYSAVER PLUS and DAYSAVER I include one authorization code and are as follows:

Service	<u>Monthly</u>	Nonrecurring
SURE-SAVE PLUS	N/A	\$ 0.00
DAYSAVER PLUS	N/A	\$10.00
DAYSAVER I	N/A	N/A

10. OPTIONS

The Fixed family of services is available with the options set forth in Section T. except as noted therein.

Issued:

ARIZONA TARIFF NO. 1

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D. SMARTminutes for Business'

(T)

DESCRIPTION ,1

SMARTminutes for business (an add-on to interstate service) is an inbound and outbound Commercial Service that allows customers to originate intrastate calls via Local Exchange Carrier access facilities. A customer may access outbound service by: (1) designating the Company as its Primary Interexchange Carrier (PIC); (2) dialing a Company carrier identification code (CIC); or (3) using a calling card access telephone number and personal identification number (PIN). Inbound service is accessed using common business line 800 termination.

2. MAXIMUM PER MINUTE USAGE RATES AND SURCHARGES*

Maximum Per Minute Usage Rates:

- \$0.23 during all time of day rate periods for outbound calls other than those billed to a calling card.
- \$0.23 during all time of day rate periods for outbound calls billed to a calling card.
- \$1.20 surcharge per calling card call will apply.
- \$0.23 during all time of day rate periods for Inbound calls.

All SMARTminutes for business calls are subject to a 30-second initial increment with additional 6-second increments.

Customers subscribing to inbound service will be charged a monthly recurring charge, as described in Teleconnect's FCC Tariff No. 4, per 800 number.

3. **FEATURES**

Directory Assistance and Operator Services, as described in Section M and Section N of this tariff, will be available to those customers who pre-subscribe to SMARTminutes for business.

This calling plan will only be available to those customers who eni APPROVED FOR FILING

The current applicable rates can be found on Price List Page A-I 3.

DECISION #: 623/2

Effective: 2/17-00

Issued:

D. SMARTminutes for busines (Con't.)

4. SMARTminutes for business Term Plan

The SMARTminutes for business Term Plan is a term plan that provides discounts off domestic usage rates. Customers who enroll in this plan will receive discounts off standard tariffed rates for SMARTminutes for business as described below.

Term Commitment and Renewal Option: A customer must commit to service for a term of either one or two years, The term of the SMARTminutes for business Term Plan will commence no earlier than the first day of the billing month in which the customer subscribes to the plan. Upon expiration of the term, the customer will revert to standard tariffed rates for SMARTminutes for business.

Discounts: SMARTminutes for business Term Plan customers will receive a reduction off standard tariffed rates for SMARTminutes for business as follows:

Commitment	(Years)	Reduction
1	\$ 0.005	
2	\$0.010	

Directory Assistance, Operator Services, and monthly recurring charges are not discountable.

Early Termination: Discontinuance of service under the SMARTminutes for business Term Plan prior to the expiration of the committed term constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge as described in Teleconnect's FCC Tariff No. 4.

Monthly Minimum Usage Fee (N) A fee up to \$5.00 per account will be assessed if the total Option D charges are less (N)

than \$5.00 per account per monthly invoice.

The current applicable rates can be found on Price List Page A-13.

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Rob Hernandez Tariff Administrator 201 Spear Street, 9th Floor San Francisco, CA 94105 (415) 228-1203

LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 52

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TELECONNECT LONG DISTANCE SERVICE AND SYSTEMS COMPANY

ARIZONA TARIFF C.C. NO. 1

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LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 53

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TELECONNECT LONG DISTANCE GINA LARIZONA TARIFF C.C. NO. 1 SERVICE AND SYSTEMS COMPANY

E. SUPERWATS PLUS

LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 54

1. DESCRIPTION

a. Nature of Service

SUPERWATS PLUS is an interexchange telephone service which allows customers to complete interstate and/or intrastate calls on the same access line. The rates and charges set forth in this tariff are in payment for the usage furnished between the calling and the called stations on an Arizona intrastate basis. Intrastate SUPERWATS PLUS is an add-on service to interstate SUPERWATS PLUS.

b. <u>Dialing Procedure</u>

SUPERWATS PLUS may be accessed by:

- 1) 1 + area code + long distance telephone number.
- "IO-TEL" + area code + long distance telephone number (for Feature Group D and Wats Access Lines).

2. AVAILABILITY

Teleconnect offers intrastate SUPERWATS PLUS Service only as an add-on service to customers who subscribe to Teleconnect's interstate SUPERWATS PLUS Service. It is available under three methods of access; Feature Group D (FGD), Wats Access Line (WAL) and Dedicated Access Line (DAL). All are available in the areas set forth in Section V.

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TELECONNECT LONG DISTANCE VICE ARIZONA TARIFF C.C. NO. 1 SERVICE AND SYSTEMS COMPANY

E. FSUPERWATS: PLUS

110

: C'

LONG DISTANCE RESALE SERVICE

CORRECTED ORIGINAL PAGE 55

3. RATES AND CHARGES.

a. Time Of Day

- .01 Day Rates. These rates are applicable 8:00 a.m. to 5:00 p.m.,

 Monday through Friday with the exception of the holidays listed in E.3.C following.
- .02 Evening Rates.. These rates are applicable 5:00 p.m. to 11:00 p.m. Sunday through Friday.
- .03 Night/Weekend Rates. These rates are applicable 11:00 p.m. to 8:00 a.m., Sunday through Friday, all day Saturday, and Sunday between. 8:00 a.m. and 5:00 p.m.

b. Maximum I nterLATA Usage Charges

.01 F G D

	Initial 30 Second Interval	Additional Six Second Interval
Evening anNight/Weekend	¥ * · · · · · –	\$0.0286 \$0.0215 \$0.0163
.02 WAL	Initial 30 Second Interval	Additional Six Second Interval
Day Evening Night/Weekend	\$0.1410 \$0.0990 \$0.0716	\$0.0282 \$0.0198 \$0.0144
Ç03 √DAE	Initial 30 Second Interval	Additional Six Second Interval
Day i no Fixed famEveningservices Night/Weekend	\$0.1056 is a\\$0.0895 with \$0.0646	\$0.0212 the objic\$0:0179. to- \$0.0130 APPROVED FOR FILING DECISION #: 423/2

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E. SUPERWATS PLUS

LONG DISTANCE RESALE SERVICE

CORRECTED ORIGINAL PAGE 56

C. -Rates Applicable on Certain Holidays. On Christmas Day, New Year's

Day, Independence Day, Thanksgiving Day, and Labor Day, the holiday
rate applicable is the evening rate unless a lower rate would
normally apply.

d. Other Rates and Charges - Monthly and Nonrecurring.

v. Q.,	, b.:	<u>Monthly</u>	Nonrecurring
	ATS PLUS		
(orderin	g outbound only)		
Loc	al: Line	\$ 10.00	\$ 25.00
WA	L ''		\$150.00
	DAL		\$200.00

Teleconnect will provide credits for PIC changes of up to \$150 per line.

Line Charges Local Line		
WAL	\$ 34.00	\$ 68.00
DAL	\$120.00	\$120.00
SUPERWATS PLUS (ordering SUPERWATS PLUS) 800 SUPERWATS PLUS simi		
Local Line	\$ 30.00	\$ 49.00
WAL		\$225.00
DAL		\$300.00

e. High Volume--Discount.

.01 All SUPERWATS PLUS Products. Feature Group D (FGD), WATS

Access Line (WAL), and Dedicated Access Line (DAL) usage rates :,2,:-.. ; are subject to the High Volume Discounts listed in E.3.e.02.

Evening \$0.0000 Normal National States of the States of th

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TELECONNECT LONG DISTANCE

ARIZONA TARIFF C.C. NO. 1

SERVICE AND SYSTEMS COMPANY

E. SUPERWATS PLUS

LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 57

.02 Application. At the end of each billing cycle, the dollar volume of the customer's calls during the billing cycle is calculated. This is the sum of interstate and intrastate SUPERWATS PLUS calls. This aggregate volume, less international and directory assistance calls, are then used with the chart below to determine the amount of the High Volume Discount. Each plan type is treated as separate and distinct.

Feature Group D (FGD) Volume of Billing	••		
Cycle Calls	Day	Evening	Night/Weekend
\$ 0 - \$ 199.99	0%	0%	0%
\$ 200 - \$ 499.99	3%	3%	3%
\$ 500 - \$ 999.99	6%	7%	7%
\$1,000 - \$1,499.99	10%	8%	8%
\$1,500 - \$1,999.99	13%	11%	11%
\$2,000 - \$2,999.99	14%	11%	11%
\$3,000 - \$3,999.99	16%	14%	14%
\$4,000 ~ \$5,999.99	18%	16%	16%
\$6,000 +	20%	19%	19%

WATS Access Line (WAL) Volume of Billing Cycle Calls	Day/Evening Night/Weekend
\$ 0 - \$ 999.99 \$1,000 - \$1,999.99 \$2,000 - \$3,999.99 \$4,000+	0% 3% 6% 9%
Dedicated Access Line (DAL) Volume of Billing Cycle Calls	Day/Evening Night/Weekend
\$ 0 - \$1,999.99 \$2,000 - \$4,999.99 \$5,000 - \$9,999.99	0% 1% 2%
\$10,000+	APPROVED FOR FILING

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f. <u>Billing Detail</u>. Standard SUPERWATS, PLUS billing will be on a summary basis only. Printed call detail will not be provided except on a special case basis free of charge.

g. Companion Plan. Upon the customer's request, Teleconnect will provide an authorization code to any SUPERWATS PLUS customer. The authorization code will permit the customer to make use of ALL-CALL AMERICA or TRAVEL SERVICE. The rates applicable for ALL-CALL AMERICA and TRAVEL SERVICE are tariffed in Section K. (Credit Card Service).

4. OPTIONS

LONG DISTANCE RESALE SERVICE

SUPERWATS PLUS is available with all of the options set fortth in Section T, except for those specifically excluded within the same Section T.

Access Line (M/D), and Dediction Added Line (1964) deage rates

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CORRECTED ORIGINAL PAGE 63

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By: Dennis L. Ricca, Director, Regulatory Affairs, Teleconnect Long Distance Service & Systems Company, 500 2nd Avenue, S.E., Cedar Rapids, Iowa 52401

ARIZONA TARIFF NO. 1

5TH CORRECTED ORIGINAL PAGE 59

F. Smart Minutes

1. <u>DESCRIPTION</u>

Smart Minutes (an add-on to interstate service) is an outbound Residential Service that allows customers to originate intrastate calls via Local Exchange Carrier Feature Group D access lines. A customer may pre-subscribe up to two lines for Smart Minutes or may access the Service by dialing 1010826 ¹. All Smart Minutes calls are will be billed in one-minute increments.

Τ

2. MAXIMUM PER MINUTE USAGE RATES²

Maximum Per Minute Usage Rates:

Option A

All Periods \$0.23 per minute

Option B

All Periods \$0.23 per minute

SMARTminutes Advantage

SMARTminutes Advantage is an outbound residential service that allows customers to originate calls via Local Exchange Carrier Feature Group D (FGD) access lines.

Usaae Rates

All periods \$0.15per minute

SMARTminutes Calling Card ³ (applies to Advantage also)

Customers will be charged a per minute usage rate and a per call surcharge listed below, for all SMARTminutes Calling Card calls that originate and terminate in the state.

SMARTminutes Card \$0.38 SMARTminutes Card surcharge \$1.13

3. <u>FEATURES</u>

Directory Assistance and Operator Services, as described in Section M and Section N of this tariff, will be available to those customers who pre-subscribe to Smart Minutes.

4. **AVAILABILITY**

Service is available on a limited geographic basis and for customers of certain local exchange carriers.

If a customer dials 1010826, **SMARTminutes** rates apply only when a call is placed from a pre-subscribed **SMARTminutes** phone.

- The current applicable rates can be found on Price List Page A-I 3.
- This calling plan will only be available to those who customers enroll prior to April 11, 1997.

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LONG DISTANCE RESALE SERVICE

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LONG DISTANCE RESALE SERVICE

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LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 62

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TELECONNECT LONG DISTANCE HIGH ALRIZONA TARIFF C.C. NO. 1
SERVICE AND SYSTEMS COMPANY

G. TRAC

LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 63

1. DESCRIPTION

a. Nature of Service

TRAC SM is an interexchange telephone service which allows'customers to purchase access to any Teleconnect TRAC Location for the completion of interstate or intrastate calls. Customers will have the ability to place both interstate and intrastate calls on the same TRAC access line. The rates and charges set forth in this tariff are in payment for the usage furnished between the Teleconnect location and called station on an Arizona intrastate basis.

b. Dialing Procedure.

The dialing procedure for TRAC is:

- 1 + Area Code + Long Distance Telephone Number
- $c_{\,\cdot\,}$ Specific Plans Included in the TRAC Service Family

TRAC Services are comprised of the following plan types:

.01 TRAC-10

2. AVAILABILITY

Teleconnect offers intrastate TRAC Service only to customers who subscribe to Teleconnect's interstate TRAC Service.

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TRAC

G. LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 64

3. RATES AND CHARGES

- a. Maximum InterLATA Usage Charges
 - .01 <u>Day Rates.</u> These rates are applicable 8:00 a.m. to 5:00 p.m. Monday through Friday with the exception of holidays.

Rate Step	Mileage Band	Initial 18 Second Interval	Additional 6 Seconds
1	0 - 292	\$.0599	\$.0200
2	293 - 430	\$.0650	\$.0216
3	431 - 925	\$.0710	\$.0237

.02 Evening Rates. These rates are applicable 5:00 p.m. to 11:00 p.m., Sunday through Friday.

Rate		Initial 18	Additional
Step	Mileage Band	Second Interval	6 Seconds
1	0 - 292	\$.0456	\$.0152
2	293 - 430	\$.0495	\$.0165
3	431 • 925	\$.0542	\$.0180

.03 Night/Weekend Rates. These rates are applicable 11:00 p.m. to 8:00 a.m., Sunday through Friday, all day Saturday, and Sunday between 8:00 a.m. and 5:00 p.m.

Rate Step	Mileage Band	Initial 18 Second Interval	Additional 6 Seconds
1	0 - 292	\$. 0335	\$.0111
2	293 - 430	\$.0363	\$.0122
3	431 - 925	\$.0396	\$.0132

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TRAC

G. LONG DISTANCE RESALE SERVICE

CORRECTED ORIGINAL PAGE 65

- .04 Rates Applicable on Certain Holidays. On Christmas Day,
 New Year's Day, Independence Day, Thanksgiving Day, and
 Labor Day, the holiday rate applicable is the Evening rate
 unless a lower rate would normally apply.
- , b. <u>Billing Detail</u>. Standard TRAC billing will be on a summary basis only. Printed call detail will not be provided except on a special case basis with special pricing.

4. HIGH VOLUME DISCOUNTS

- a. <u>TRAC-10</u>. TRAC-10 usage rates are subject to High Volume Discounts listed in G.4.b.
- b. Amount of Discount. At the end of each billing cycle, the TRAC-10 service dollar volume is calculated. This is an aggregate of both interstate and intrastate calls. This aggregate volume is used with the chart below to determine the amount of High Volume Discount for Continental U.S. traffic only.

TRAC- 10 Volume Discounts

Monthly Usage	<u>Discounts</u>
\$ 0 - 24,999.99 \$25,000 - 29,999.99 \$30,000 - 34,999.99 \$35,000 - 39,999.99 \$40,000 - 49,999.99 \$50,000 - 59,999.99	0% 1.0% 1.5% 2.0% 2.5% 3.6% 3.5%
\$60,000 - 74,999.99 \$75,000 +	APPROVED FOR FILING DECISION #: 623/2

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G. TRAC

LONG DISTANCE RESALE SERVICE

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c. Rates and Charges • Monthly and Nonrecurring

	Monthly	Nonrecurring
Basic Service	\$ 50.00	\$900.00
Port Charges Analog Voice Grade (DAL) Digital Carrier • 1.544 Mbps	\$ 15.00	\$ 75.00
(per carrier - 1.344 mbps (per carrier - includes 24 voice grade equivalent ports)	ICB	ICB
Record Change per Order Transfer Service		\$ 45.00
Change customer's billing records		\$ 45.00
Charges Subsequent to Initial Installation Per Order		
Addition of Access Facilities	== 40	\$150.00
Reduction of Access Facilities		\$ 55.00
Change of Access Facilities		\$ 80.00
Service Ordering Charge		\$ 50.00

d. <u>Billing Detail</u>. Standard TRAC billing will be on a summary basis only. Printed call detail will not be provided except on a special case basis with special pricing.

5. OPTIONS

TRAC available options are as set forth in Section T.

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LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 67

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H. Reserved for Future Use.

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H. LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 69

H. Reserved for Future Use.

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LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 70

I. Reserved for Future Use.

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TELECONNECT LONG DISTANCE SERVICE AND SYSTEMS COMPANY

ARIZONA TARIFF C.C. NO. 1

I. Reserved

LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 71

1. Reserved for Future Use.

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LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 72

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TELECONNECT LONG DISTANCE GINA LARIZONA TARIFF C.C. NO. 1
SERVICE AND SYSTEMS COMPANY

J. 800 Services
LONG DISTANCE RESALE SERVICE CO

CORRECTED ORIGINAL PAGE 73

1. **DESCRIPTION**

- a. <u>Nature of Service</u>. 800 Service is an interexchange telephone service which allows a customer to receive calls from any station within the state of Arizona at no toll charge to the calling party. The customer is responsible for all calls placed to the customer's 800 number.
- b. <u>Dialing Procedure</u>. The dialing procedure for 800 Service is 1-800-NXX-XXXX, where the NXX-XXXX is the 800 number assigned to the customer.
- c. <u>Specific Plans Included in the 800 Service Family.</u> 800 Services are comprised of the following plan types:
 - .01 PROFITLINE
 - .02 PROFITLINE PLUS
 - .03 PERSONAL HOTLINE
 - .04 800 SUPERWATS PLUS
 - .05 TRAC-800
 - .06 CHECK-LINK

2. AVAILABILITY

800 service is available to any end-user in Arizona with an 800 number that is capable of being delivered to Teleconnect by local exchange utilities.

Such numbers will necessarily depend on the technical capabilities of the local exchange utilities in Arizona.

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J. 800 Services LONG DISTANCE RESALE SERVICE

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3. RATES AND CHARGES - USAGE

a. Determination of Duration

- .01 The duration of a call begins when the connection is established between the calling station and the desired telephone attendant board or PBX console.
- .02 The duration of a call ends when the connection is terminated.
- .03 The duration of a call does not include time lost because of faults or defects in service.

b. Determination of Time of Day.

- .01 Day. Daytime rates shall apply from 8:00 a.m. until 5:00 p.m. Monday through Friday except on the holidays listed in J .3.e following.
- .02 Evening. Evening rates shall apply from 5:00 p.m. until 11:00 p.m. Sunday through Friday.
- .03 Night/weekend. Night/Weekend rates shall apply at all times not listed in J.3.b.01 and .02 listed above.

c. Calculation of Charge

- .01 PROFITLINE, PROFITLINE PLUS, 800 SUPERWATS PLUS and TRAC-800
 - (a) The initial 30 second charge found in J.3.d is applied to the initial 30 seconds of the duration or any fraction thereof.

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J. 800 Services

LONG DISTANCE RESALE SERVICE

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(b) The time beyond the initial 30 seconds of the duration is divided into tenth-of-a-minute increments with remaining seconds, if any, rounded up to the next tenth-of-a-minute increment. Each increment is subject to the additional tenth-of-a-minute charge found in J.3.d.

(c) The charge calculated for the initial 30 seconds' plus the charge for the additional tenth-of-a-minute increments is then summed, with fractional cents, if any, rounded up to the nearest cent.

.02 PERSONAL HOTLINE

- (a) The initial whole minute or fraction thereof is subject to the initial minute rate found in J.3.d.02.
- (b) The subsequent seconds are rounded in whole minute increments with the remaining seconds rounded up to the next whole minute and are subject to the additional minute rate found in J.3.d.02.
- (c) The charge calculated for the initial minute, plus the charge calculated for subsequent whole minute(s) determines the charge for the call. The total amount of the call is rounded up to the nearest whole cent.

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J. 800 Services

LONG DISTANCE RESALE SERVICE

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.03 CHECK-LINK

- (a) The initial one-tenth minute (6 seconds) increment or fraction thereof is subject to the initial 6 second rate found in J.3.d.05.
- (b) The time beyond the initial increment duration is divided into one-tenth minute increments with the 'remaining seconds, if any, rounded up to the next one-tenth minute increment. Each additional increment is subject to the additional 6 second rate found in J.3.d.05.
- (c) The charge for the initial increment plus the charge for the additional increments is then summed, with fractional cents, if any, rounded up to the nearest whole cent.

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800 Services

d. Maximum I nterLATA Rates

.01 PROFITLINE, PROFITLINE PLUS

	Initial 30 Seconds	Each Add I 6 Seconds
Day Evening/Night/Weekend	\$ 0 . 1 8 7 5 \$0.1407	\$0.0375 \$ 0 . 0 2 8 2
.02 PERSONAL HOTLINE		•

	Initial <u>Minute</u>	Each Add'l Minute
Day	\$0.4350	\$0.4350
Evening/Night/Weekend	\$0.3263	\$0.3263

.03 800 SUPERWATS PLUS - ALL PLANS

	Initial <u>30 Seconds</u>	Each Add'l 6 Seconds
Day	\$0.1673	\$0.0323
Evening/Night/Weekend	\$0.1371	\$0.0274

.04 TRAC-800

Day Rates

Mileage	Initial 30 Seconds	Each Add'l 6 Seconds
0 - 292	\$0.0923	\$0.0185
293 - 430	\$0.0990	\$0.0198
430 +	\$0.1020	\$0.0204

Evening Rates

Mileage	Initial 30 Seconds	Each Add'l 6 Seconds
0 - 292	\$0.0758	\$0.0152
293 - 430	\$0.0803	\$0.0161
430 +	\$0.0825	\$0.0165

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800 Services

LONG DISTANCE RESALE SERVICE

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Night/Weekend Rates

Mileage	Initial 30 Seconds	Each Add'l 6 Seconds
0 - 292	\$0.0638	\$0.0128
293 - 430	\$0.0675	\$0.0135
430 +	\$0.0690	\$0.0138
.05 CHECK-LINK		
	Initial	Each Add';
	6 Seconds	6 Seconds
Day	\$0.0300	\$0.0300
Evening	\$0.0195	\$0.0195
Night/Weekend	\$0.0150	\$0.0150

e. Rates Applicable on Certain Holidays. On Christmas Day, New Year's Day, Independence Day, Thanksgiving Day, and Labor Day, the rate applicable is the evening/night/weekend rate.

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J. 800 Services
LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 77

f. High Volume Discount

- PROFITLINE PLUS, 800 SUPERWATS PLUS and CHECK-LINK.

 PROFITLINE PLUS day usage rates, 800 SUPERWATS PLUS and CHECK-LINK rates are subject to the High Volume Discounts listed in J.3.f.02. This discount is applicable only to interstate and intrastate continental United States usage only.
- .02 Application. At the end of each billing cycle, the dollar volume of the customer's PROFITLINE PLUS, 800 SUPERWATS PLUS and CHECK-LINK calls during the billing cycle is calculated.

For PROFITLINE PLUS, this is the aggregate of both intrastate and interstate calls as well as the appropriate intrastate and interstate DAYSAVER PLUS calls described in Section C.

For 800 SUPERWATS PLUS, this is the aggregate of both intrastate and interstate 800 SUPERWATS PLUS calls as well as the appropriate intrastate and interstate SUPERWATS PLUS calls described in Section E.

The aggregate volumes are then used with the charts below to determine the amount of the High Volume Discounts. For PROFITLINE PLUS, the exempt calls as listed in Section C.8.b. are applicable. Only daytime traffic from both DAYSAVER PLUS and PROFITLINE PLUS will receive the high volume discount. For 800 SUPERWATS PLUS customers, the level of discount is determined as previously mention and but only applied APPROVED FOR F

to interstate and intrastate continental United

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States usage.

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LONG DISTANCE RESALE SERVICE

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(a) PROFITLINE PLUS

Volume of Billing	High Volume
Cycle Calls	Discount
\$ 0	
\$ 500 - 499.999.99	0%
\$	5%
\$1,000 - \$1,499.99	10%
\$1,500 +	15%

(b) 800 SUPERWATS PLUS

(.01) Feature Group D (FGD)

Volume of Billing			
Cycle Calls	High	Volume	Discount
\$ 0 - \$ 199.99	0%	0%	0%
\$ 200 - \$ 499.99	3%	3%	3%
\$ 500 - \$ 999.99	6%	7%	7%
\$1,000 - \$1,499.99	10%	8%	8%
\$1,500 - \$1,999.99	13%	11%	11%
\$2,000 - \$2,999.99	14%	11%	11%
\$3,000 - \$3,999.99	16%	14%	14%
\$4,000 - \$5,999.99	18%	16%	16%
\$6,000 +	20%	19%	19%

(.02) WATS Access Line (WAL)

Volume of Billing Cycle Calls	Day/Evening Night/Weekend	
\$ 0 - \$ 999.99	0%	
\$1,000 - \$1,999.99	3%	
\$2,000 - \$3,999.99	6%	
\$4,000 +	9%	

(-03) Dedicated Access Line (DAL)

Volume of Billing Cycle Calls	Day/Evening <u>Night/Weekend</u>
\$ 0 - \$1,999.99 \$ 2 000 - \$4,999.99 \$ 5:000 - \$9,999.99 \$10,000 +	0% 1% 2% 2PPROVED FOR FILING
,	DECISION #: 623/2

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J. 800 Services
LONG DISTANCE RESALE SERVICE COR

CORRECTED ORIGINAL PAGE 79

(.04)	CHECK-LINK Volume of Billing Cycle Calls	CHECK-LINK Day/Evening/ Night/Weekend
\$	0 - \$ 49,999.99	0%
\$	5n,nn - \$ 64,999.99	12%
\$	65,000 = \$ 79,999.99	14%
\$	80,000 - \$ 94,999.99	16%
\$	95,000 - \$109,999.99	18%
	110,000 +	20%

.03 TRAC 800. TRAC 800 usage rates are subject to the High Volume Discounts. At the end of each billing cycle, the 800 service dollar volume of the customer's TRAC 800 calls during the billing cycle is calculated. This is the aggregate of both intrastate and interstate TRAC 800 calls. This aggregate volume is then used with the chart below to determine the amount of the High Volume Discount for daytime traffic only. Outbound service from TRAC-10 is not included with the TRAC-800 volume.

Volume of Billing	Day/Evening		
Cycle Calls	Night/Weekend		
\$ 0 - \$ 9,999.99	0%		
\$10,000 - \$19,999.99	1.0%		
\$20.000 +	2.0%		

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Issued: Effective: 2/17-00

J. 800 Services
LONG DISTANCE RESALE SERVICE CO

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4. RATES AND CHARGES - MONTHLY AND NONRECURRING

a. Per Teleconnect Billed 800 Number

	Month ly	Nonrecurring
PROFITLINE PROFITLINE PLUS PERSONAL HOTLINE 800 SUPERWATS PLUS (each additional 800 number)	\$ 15.00 \$ 15.00 \$ 2.75 \$ 15.00	\$ 49.00 \$ 49.00 \$ 25.00 \$ 49.00
800 SUPERWATS PLUS (ordering inbound only) Local Line WAL DAL	\$ 20.00	\$ 49.00 \$150.00 \$200.00
Line Charges Local Line WAL D A L	\$ 34.00 \$120.00	\$ 68.00 \$120.00
800 SUPERWATS PLUS (ordering SUPERWATS PLUS and 800 SUPERWATS PLUS simultaneously) Local Line WAL DAL	\$ 30.00 	\$ 49.00 \$225.00 \$300.00

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800 Services

LONG DISTANCE RESALE SERVICE

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b. TRAC-800

.01 Inbound Only*

	Monthly	Nonrecurring
Basic Service Port Charges	\$ 50.00	\$500.00
Analog Voice Grade (DAL) Digital Carrier - 1.544 Mbps (per carrier - includes 24	N/A	N/A
voice grade equivalent ports)	ICB	ICB
Record Change Per Order		4.5.00
Transfer Service Change customer's billing records		\$ 45.00 \$ 45.00
Charges Subsequent to Initial		
Installation Per Order Addition of Access Facilities		\$155.00
Reduction of Access Facilities		\$ 55.00
Change of Access Facilities		\$ 80.00
Service Ordering Charge		\$ 50.00
1st 800 Number	\$ 2.75	\$ 10.00
Additional 800 Number	\$ 2.75	\$ 10.00

^{*} For existing outbound accounts adding 800 service, the INBOUND ONLY NRC charges apply and the INBOUND ONLY recurring charges, except Service Establishment, apply in addition to any existing OUTBOUND recurring charges. The INBOUND ONLY Service Establishment Recurring Charge of \$1,000.00 is waived; the \$475.00 fee remains.

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.02 Two-Way

	Moonth	l <u>ry</u> e <u>curring</u>
Basic Service	\$100.0	900.00
Port Charges Analog Voice Grade (DAL) Digital Carrier - 1.544 Mbps (per carrier - includes 24	N/A	
voice grade equivalent ports)	ICB	ICB
Record Change Per Order Transfer Service Change customer's billing records		\$ 45.00 \$ 45.00
Charges Subsequent to Initial Installation Per Order Addition of Access Facilities		\$155.00
Reduction of Access Facilities		\$ 55.00
Change of Access Facilities		\$ 80.00
Service Ordering Charge		\$ 50.00
1st 800 Number	\$ 2.75	\$ 10.00
Additional 800 Number	\$ 2.75	\$ 10.00

^{**} Analog access is not available for 800 service.

С. CHECK-LINK

	Recurring	Nonrecurring
Plan Type Set-up		\$200.00
Monthly Service Fee	\$150.00	
Service Order		\$ 50.00
Magnetic Tape	\$100.00	\$300.00
Translation Charge		\$ 10.00/number
800 Number Service Surcharge/	.	
Number	\$ 2.75	
Connection Charges:		
Digital Port Charges	ICB	ICB
Network Interconnect		
Charge	\$100.00	\$100.00
CPE Charges:		
D-4 Channel Bank with		
Power Supply and CSU	\$450.00	\$750 . 00

OPTIONS 5.

800 services available options are as set forth in Section IDECISION #: 623

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Effective: 27700

K. Credit Card Service LONG DISTANCE RESALE SERVICE

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1. DESCRIPTION

- a. Credit Card Service is an interexchange telephone service which allows customers to originate calls from any telephone in the State of Arizona and terminate calls in any location within the State of Arizona.
- b. There are two methods of initiating a call under Credit Card Service. The two methods are as follows:

.01 ALL-CALL AMERICA

- (a) User dials I-800-255-2255 (1-800-ALL-CALL).
- (b) Authorization code is given to an operator.
- (c) Area code and number are given to an operator.

.02 TRAVEL SERVICE

- (a) User dials I-800-373-7373.
- (b) Authorization code is given to an operator.
- (c) Area code and number are given to an operator.

2. AVAILABILITY

Credit Card Service is available to any Teleconnect customer having an authorization code.

3. RATES AND CHARGES

a. Nonrecurring Charges. Credit Card Service is provided without additional monthly rates or nonrecurring charges to customers havina APPROVED FOR FILING authorization codes.

Effective: 2/17-00

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Credit Card Service LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 84

Usage Rates. Credit Card Service is subject to a flat per minute rate. b.

Determination of Duration С.

> .01 Chargeable time begins when the connection is established between the calling station and the desired telephone, attendant board, or private branch exchange console.

.02 Chargeable time ends when the connection is terminated.

.03 Chargeable time does not include time lost because of faults or

defects in the service.

Calculation of Charge. The end-user may use either method of access d.

when using Teleconnect's Credit Card Service. The method of dialing

utilized by the end-user determines the specific rates which the

subscriber is charged. To determine the appropriate charge, each

call is rated using the following method.

.01 The initial minute or fraction thereof is subject to the initial

minute rate for the appropriate dialing procedure.

for the holidays listed in K.5 following.

.02 The subsequent seconds are rounded in whole minute increments

with the remaining seconds rounded up to the next whole minute

and are subject to the additional minute rate for the appropriate

dialing procedure. "Day," as used in this section (Section K)

means 8:00 a.m. until 5:00 p.m. Monday through Friday, except

"After Hours," as

used in this section, means all other times not included in the

definition of "Day" above.

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Credit Card Service LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 85

Maximum per Minute Charges e.

,01 ALL-CALL' AMERICA (I-800-255-2255)

Time of Day	Initial <u>Minute</u>	Each Additional Minute
All Hours	\$0.7350	\$0.7350
VEL SERVICE (I-8	00-373-7373)	1

.02 TRAV

Time of Day	Initial <u>Minute</u>	Each Additional Minute
Day	\$1.1850	\$0.4350
After Hours	\$1.0763	\$0.3263

4. HIGH VOLUME DISCOUNTS

No High Volume Discounts are available for Credit Card Service.

5. RATES APPLICABLE ON CERTAIN HOLIDAYS

On Christmas Day, New Year's Day, Independence Day, Thanksgiving Day and Labor Day, the holiday rate applicable is the "After Hours" rate for the appropriate service.

6. OPTIONS

Credit Card Service is offered with all of the options set forth in Section T. except as specifically noted in Section T.

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Issued:

* USA Card

1. <u>DESCRIPTION</u>

- a. Nature of Service. * USA Card is an interexchange telephone service that allows customers to originate calls from any telephone in the state of Arizona and terminate calls to any location within the state of Arizona. Usage charges are based on the distance, duration, and time of day of each call.
- b. <u>Dialing Procedure</u>. The method of access consists of the following steps:
 - 1. dialing 1-800-XXX-XXXX (customer specific 800 number)
 - entering the 14 digit authorization code unique to each
 USA Card (i.e. the code will be different than the traditional 7 digit authorization code)
 - 3. entering the called number or star key to access the enhanced services menu following the tone from the automated attendant.

2. AVAILABILITY

* USA Card is available to any Teleconnect customer on a statewide basis.

3. RATES AND CHARGES - USAGE

- a. <u>Determination of Duration</u>
 - .01 Chargeable time begins when the connection is established between the calling station and the desired telephone attendant board, private branch exchange console, or enhanced services menu.
 - .02 Chargeable time ends'when the connection is terminated.

.03 Chargeable time does not include time lost because of faults or defects in the service.

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L. * USA Card

LONG DISTANCE RESALE SERVICE

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- b. <u>Calculation of Charge</u>. To determine the appropriate long distance charge; each call is rated using the following method.
 - .01 The initial minute, or fraction thereof, is subject to the initial minute rate.
 - .02 The subsequent seconds are rounded in whole minute increments with the remaining seconds rounded up to the next whole minute and are subject to the additional minute rate.
- c. <u>Time of Day</u>. The following time periods are applicable to the point of origination.
 - .01 Day Rates. Day rates are applicable 8:00 a.m. to 5:00 p.m.

 Monday through Friday with the exception of the holidays listed in Section L.5.
 - .02 Evening Rates. Evening rates are applicable 5:00 p.m. to 11:00 p.m. Sunday through Friday.
 - .03 Night/Weekend Rates. Night/Weekend rates are applicable
 11:00 p.m. to 8:00 a.m. Sunday through Friday, all day Saturday,
 and Sunday between 8:00 a.m. and 5:00 p.m.

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LONG DISTANCE RESALE SERVICE

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4. MAXIMUM INTERLATA RATES

a. Day Rates

Mileage	Band	Initial <u>Minute</u>	Add'l <u>Minute</u>
o -	10	\$0.2700	\$0.2550
11 -	22	\$0.3150	\$0.3000
23 -	55	\$0.3450	\$0.3300
56 -	124	\$0.3450	\$0.3300
125 =	292	\$0.3450	\$0.3450
293 -	430	\$0.3600	\$0.3450
431 +		\$0.3750	\$0.3600

* USA Card

b. **Evening Rates**

Mileage Ba	Initial nd <u>Minute</u>	Add'l <u>Minute</u>
0 - 10	\$0.1809	\$0.1709
11 - 22	2 \$0.2111	\$0.2010
23 - 55	\$0.2312	\$0.2211
56 - 124	\$0.2312	\$0.2211
125 - 292	9 \$0.2312	\$0.2312
293 - 430	\$0.2412	\$0.2312
431 +	\$0.2412	\$0.2412

c. Night/Weekend

Mileage	Band	Initial Minute	Add'l <u>Minute</u>
0 -	10	\$0.1404	\$0.1326
11 -	22	\$0.1638	\$0.1560
23 -	55	\$0.1794	\$0.1716
56 -	124	\$0.1794	\$0.1716
125 -	292	\$0.1794	\$0.1794
293 -	430	\$0.1872	\$0.1794
431 +		\$0.1872	\$0.1872

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5. RATES APPLICABLE ON CERTAIN HOLIDAYS

On Christmas Day, New Year's Day, Independence Day, Thanksgiving Day, and Labor Day, the holiday rate applicable is the Evening rate unless a lower rate would normally apply.

6. HIGH VOLUME DISCOUNTS

High volume discounts do not apply to this service.

7. <u>SERVICE CHARGE</u>

This charge is applied on a per call basis.

		Maximum	
		Charge Per Call	
a.	Customer Dialed		
	Station to Station	\$0.45	
b.	Attendant Handled		
	.01 Station to Station	\$1.88	
	.02 Person to Person	\$4.50	

8. OPTIONS

Options available to * USA Card customers include Personal Attendant and Speed dialing.

a. <u>Personal Attendant</u>. This option provides the customer with the means to access a directory assistance-like service, through the Direct Connect function, or a message receipt/delivery option through the Message Storage and Forward function.

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- who are in need of obtaining a station number from a directory assistance-like service. A customer wishing to use this service will enter "* 0" following the prompt tone. A Teleconnect attendant will come onto the line and request the name and location of the party the customer wishes to access. After acquiring the necessary information from the customer, the Teleconnect attendant will contact directory assistance, obtain the number desired, and then pass the information along to the customer: The customer will then choose to either terminate the call or have the Teleconnect attendant complete the call.
 - (a) <u>Directory Assistance-like Service Rates and Charges.</u> The customer will be charged a maximum of \$0.90 per call whenever the Teleconnect attendant contacts directory assistance for the purpose of obtaining information for the customer.
 - (b) Attendant Assisted Rates and Charges. If the Teleconnect attendant connects the customer with the station or the party in question, the customer will incur the following charge as appropriate.

Station to Station Person to Person \$1.88 APPROVED FOR FILING

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TELECONNECT LONG DISTANCE TO THE ZONA TARIFF C.C. NO. 1 SERVICE AND SYSTEMS COMPANY

* USA Card

LONG DISTANCE RESALE SERVICE

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In addition to this charge, the customer will incur a maximum charge of \$0.90 maximum directory assistance charge and the long distance charges shown previously.

.02 Message Storage and Forward. This service provides the customer with a message relay service. The customer will contact a Teleconnect attendant by entering "* 4" following the tone, tape the desired message, and specify the date and time for delivery. Teleconnect will attempt to deliver the message-. in the following manner. The initial attempt will correspond with the customer's requested time of delivery, the next three (3) attempts will be spaced fifteen (15) minutes apart, and the last four (4) attempts will be spaced sixty (60) minutes apart. Teleconnect will make no more than eight (8) attempts at delivery. Teleconnect does not guarantee successful delivery of messages. The rates and charges incurred by the customer for service are as follows:

Activity	Maximum Charge
Taping of message - per minute	\$0.44
Relay of message - per minute	\$0.44
Attendant Surcharge - per message:	
Station to Station	\$3.00
Person to Person	\$5.63

The attendant surcharge applies even if Teleconnect has been unsuccessful in delivering the message to the appropriate party.

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SERVICE AND SYSTEMS COMPANY

* USA Card

LONG DISTANCE RESALE SERVICE

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b. Speed Dialing. Speed Dialing provides the customer with a simplified means of accessing frequently called numbers. The customer enters a specified code which is automatically converted into a telephone number. These codes are programmed and maintained by the customer. The Speed Dialing option is accessed by entering "* 9." The customer will then enter "0" to access the automated attendant which will assist the customer in programming the speed codes. The customer has the capability of programming up to nine (9) personalized speed dial numbers.

This option is provided free of charge to * USA Card customers.

c. <u>Miscellaneous Options</u>. * USA Card available options are as set forth in Section T.

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2/17-00

M. Operator Services

LONG DISTANCE RESALE SERVICE

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1. DESCRIPTION

- Nature of Service. Operator Services is a telephone service which allows customers to originate calls by placing calls to a Teleconnect operator who completes the call, or by using a valid credit card number.
- Operator Services may be accessed by any b. Dialing Procedure. customer utilizing FGD, WAL, or DAL access who dials one of the following sequences:

.010 + (NPA) + NXX-XXXX

 $.02\ 00\ +\ (NPA)\ +\ NXX-XXXX$

.03.0 + (NPA) + NXX-XXXX + credit card number

.04 00 + (NPA) + NXX-XXXX + credit card number

.05 0 0

2. AVAILABILITY

Operator Services is available in all areas Teleconnect currently does Operator Services is limited only to one-plus customers. business.

3. CLASS OF SERVICE

Three classes of Operator Services is offered:

Operator Station-to-Station. Operator Station-to-Station calls allow a. for completion of operator assisted service to the desired telephone number 'when the calling party does not specify a par

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M. Operator Services

LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 94

to be reached, or a particular station, department, or office to be reached through a communications system attendant. An exception to this service category is outlined in b. below.

- b. <u>Customer Dialed Calling Card</u>. Customer Dialed Calling Cards allow for completion of non-operator assisted calls when one of the following dialing sequences is utilized:
 - .01 0 + NPA + NXX-XXXX + Credit Card Number
 - .02 00 + NPA + NXX-XXXX + Credit Card Number
 - .03 Calling party inserts a credit card into a card reader (where equipment is available) dials the digit zero, or double zero, plus NPA-NXX-XXXX.
 - .04 In addition, a call is considered as Customer Dialed Calling

 Card when the calling party dials:
 - 0 + NPA + NXX-XXXX or
 - 00 + NPA + XXX-XXXX, and the credit card number is given to the operator if Teleconnect does not have automatic recording equipment to record the credit card number, and the call is not classified as Person-to-Person as described in c. below.
- c. <u>Person-to-Person Service</u>. Person-to-Person Service allows the person originating the call to specify to a Teleconnect operator a particular person to be reached, or a particular station, department, or office to be reached through a communications system attendant.

When, after the telephone, or communications has been connected APPROVED FOR FILING

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M. Operator Services

LONG DISTANCE RESALE SERVICE

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and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other person, station, department, or office to be reached through a communications system attendant, the classification of the call remains Person-to-Person.

When the person originating the call wishes the Teleconnect operator to make arrangements in advance with a particular party or station for the establishment of a connection at a specific time (appointment call), the call is classified as Person-to-Person.

4. RATING A CALL

For Operator Station-to-Station, Customer Dialed Calling Cards and Person-to-Person calls, the process of rating a call is as follows:

a. Rate Structure

- .01 Initial period rates given in the rate table in M.8.b following are for the initial minute or any fraction thereof.
- .02 All additional minute rates given in the rate table in M.8.b following are for each additional minute or any fraction thereof that the connection continues beyond the initial minute.
- .03 When application of the rates results in a fractional charge for a call, the amount will be rounded down to the lower cent.

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M. Operator Services

LONG DISTANCE RESALE SERVICE

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b. Calculation of Charge

- .01 The billing elements used to determine message charges are:

 the initial period, the additional minute and the applicable operator service charge.
- .02 Charges for both the initial period and additional minute billing elements are applied on the basis of whole minute intervals.

 The billing interval for these elements is determined by rounding up partial minutes to the next whole minute.
- .03 The charge for the initial period is the initial period billing rate applicable for the rate period in which the chargeable connect time occurs. The charge for each additional minute of usage is the additional minute billing rate for the rate period in which the beginning of each additional minute occurs. These billing rates are shown in M.8.b.

c. Determination of Duration

- .01 Operator Station-to-Station and Customer Dialed Calling Cards
 - (a) Chargeable time begins when connection is established between the calling station and the desired telephone, communications system attendant or directly dialed station.
 - (b) Chargeable time ends when the connection is terminated.
 - (c) Chargeable time does not include time lost because of faults or defects in the service.

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.02 Person-to-Person

- (a) Chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
- (b) Chargeable time ends when the connection is terminated.
- (c) Chargeable time does not include time lost because of faults or defects in the service.

d. Determination of Time of Day.

- .01 Day Rates. These rates are applicable from 8:00 a.m. until 5:00 p.m. Monday through Friday with the exception of holidays.
- .02 Evening Rates. These rates are applicable from 5:00 p.m. until 11:00 p.m. Sunday through Friday.
- .03 Night/Weekend Rates. These rates are applicable from 11:00 p.m. to 8:00 a.m. Sunday through Friday, all day Saturday, and between 8:00 a.m. and 5:00 p.m. on Sunday.

5. REVERSAL OF CHARGES

Charges for Person-to-Person, Operator Station-to-Station and Customer Dialed Calling Card calls may be billed against or collected from the called station (i.e., charges may be reversed), if the charges are accepted at the called station. This collect call may be billed to a calling card or third party number. In the case of a public or semi-

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SERVICE AND SYSTEMS COMPANY

M. 'Operator Services

LONG DISTANCE RESALE SERVICE

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public coin telephone, the charges must be billed to a credit card or third party number, or the call may be re-originated from the called station. The regularly established rates apply except that:

When the called station does not accept the charges and the calling party requests the Teleconnect operator to place the call later, on a collect basis, the classification of the call is changed to Person-to-Person and the rates and regulations applicable to Person-to-Person apply.

6. BILL TO THIRD PARTY

Bill to Third Party denotes a billing arrangement by which a call may be charged to an authorized station as determined by Teleconnect other than the station originating the call or the station where the call is terminated. Bill to Third Party calls may be Person-to-Person or Operator Station-to-Station as designated by the calling party.

7. CREDIT CARD

The term "credit card" denotes a credit/charge card for use in billing operator services calls. Credit cards denote any acceptable financial card which Teleconnect deems appropriate. Examples are:

- a. Visa/Mastercard
- b. American Express card
- c. Diner's card
- d. Any BOC credit card

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M. Operator Services

1. MAXIMUM RATES AND CHARGES - USAGE[1]

a. <u>Service Charges</u>

	Service	Charae Per	Call
Customer Dialed Calling Card: Station-to-Station		\$.60	
Operator Handled: Station-to-Station Station-to-Station Collect Person-to-Person		\$ 3.50 \$ 1.75 \$ 3.50	
Person-to-Person Collect Third Party Operator Dialed		\$ 3.50 \$ 1.75 \$ 1.25	

b. Rates - Initial Minute

Milease	Dav	Eveninq	Night/Weekend
o- 10	\$.3000	\$.2160	\$.1800
11 - 22	.4000	.2810	.2300
23 - 55	.4500	.3135	.2550
56 - 124	.5200	.3590	.2900
125 - 292	.5300	.3590	.2950
293 +	.5800	.3908	.3300

c. Rates - Additional Minute

Milease	<u>Day</u>	<u>Evening</u>	Night/Weekend
0- 10	\$.1700	\$.1315	\$.1150
11 - 22	.2200	.1640	.1300
23 - 55	.2700	.1965	.1650
56 - 124	.3300	.2355	.1950
125 - 292	.3600	.2550	.2100
293 +	.3800	.2680	.2200

[1] The current applicable rates can be found on Price List Pages A-11 and A-12.

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> Blatchley Robert Dean Tariff Administrator 201 Spear Street, 9th Floor San Francisco, CA 94105 (415) 978-2133

ORIGIN_A ARIZONA TARIFF NO. 1

LONG DISTANCE RESALE SERVICE

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M. Operator Services (Cont.)

9. RATES APPLICABLE ON CERTAIN HOLIDAYS

On the holidays, as described in Section A of this tariff, the holiday rate applicable will be the Evening rate unless a lower rate would normally apply.

10. OPTIONS

Options are available for Operator Services as described in Section T of this tariff.

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Robert Dean Blatchley Tariff Administrator 201 Spear Street, 9th Floor San Francisco, CA 94105 (415) 978-2133

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N. Directory Assistance

<u>Description</u>

Directory Assistance (D.A.) Service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer within Arizona requests the telephone numbers of other customers with Arizona.

A. Rate Charae. For dialed calls (maximum of two requests per call) the per call charge is:

Maximum Rate Per Call

\$1.50

- B. Non-Transferable. Call allowances are not transferable between accounts.
- Availability_ Teleconnect offers Directory Assistance Services in the areas listed in Section
- 3. Options Directory Assistance available options are as set forth in Section T.

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TELECONNECT LONG DISTANCE SERVICES AND SYSTEMS COMPANY LONG DISTANCE RESALE SERVICE ARIZONA TARIFF NO. 1

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0. SMARTminutes Toll Free'

(T)

. .1 <u>Description</u>

Nature of Service: SMARTminutes Toll Free is an inbound and outbound Comercial Service that allows customers to originate intrastate calls via Local Exchange Carrier access facilities. A customer may access outbound service by: (1) designating the Company as its Primary Interexchange Carrier (PIC); (2) dialing a Company Carrier Identification Code (CIC). inbound service is accessedusing common business line 800 terminations. SMARTminutes Toll Free calls are subject to an initial 30-second increment with additional 6-second increments.

2. Availability

- a. **SMARTminutes** Toll Free is available for calling within the state.
- b. **SMARTminutes** Toll Free is only offered as an add-on to Teleconnect's interstate **SMARTminutes** Toll Free offering.
- 3: Maximum Rates and Charaes
 - a. Usage rates:

Direct Dial

\$0.15 for all time of day rate periods for both inbound and outbound calls.

Callina Card

Customers will be charged a per minute usage rate and a per call surcharge listed below, for all **SMARTminutes** Toll Free Calling Card calls that originate and terminate in the state.

Calling Card Usage Calling Card surcharge \$0.21

\$1.13

b. Features:

Directory Assistance and Operator Services will be available from this **tariff** to those customers who pre-subscribe to **SMARTminutes** Toll Free.

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DECISION #: 63/2

This calling plan will only be available to those customers who enroll prior to April II, 1997.(N)

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ARIZONA TARIFF NO. 1

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P. **SMARTminutes** Buy Down Plan'

1. <u>Description</u>

<u>Nature of Service:</u> **SMARTminutes** Buy Down Plan **is** an outbound **Comercial** Service that allows customers to originate intrastate calls via Local Exchange Carrier access facilities. A customer may access outbound service by: (I) designating the Company as its Primary Interexchange Carrier (PIC); (2) dialing a Company Carrier Identification Code (CIC). **SMARTminutes** Buy Down Plan calls are subject to an initial 30-second increment **with** additional 6-second increments.

2. Availability

- a. SMARTminutes Buy Down Plan is available for calling within the state.
- b. **SMARTminutes** Buy Down Plan is only offered as an add-on to Teleconnect's interstate **SMARTminutes** Buy Down Plan offering.
- 3. Rates and Charaes
 - a. Usaae rates:

Direct Dial

\$0.15 for all time of day rate periods for both inbound and outbound calls.

Calling Card

Customers will be charged a per minute usage rate and a per call surcharge listed below, for all **SMARTminutes** Buy Down Plan Calling Card calls that originate and terminate in the state.

Calling Card Usage Calling Card surcharge \$0.21

\$1.13

b. Features:

Directory Assistance and Operator Services will be available from this tariff to those customers who pre-subscribe to **SMARTminutes** Buy Down Plan.

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DECISION #: 623/2

This calling plan will only be available to those customers who enroll prior to April 11, 1997.

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Effective: 2 17-00

(N)

Issued:

r)

P. SMARTminutes Buy Down Plan

1. Description

Nature of Service: SMARTminutes Buy Down Plan is an outbound Comercial Service that allows customers to originate intrastate calls via Local Exchange Carrier access facilities. A customer may access outbound service by: (1) designating the Company as its Primary Interexchange Carrier (PIC); (2) dialing a Company Carrier Identification Code (CIC). SMARTminutes Buy Down Plan calls are subject to an initial 30-second increment with additional 6-second increments.

2. Availability

- a. SMARTminutes Buy Down Plan is available for calling within the state.
- b. SMARTminutes Buy Down Plan is only offered as an add-on to Teleconnect's interstate SMARTminutes Buy Down Plan offering.

3. Rates

a. Usage rates:

Direct Dial

\$0.15 for all time of day rate periods for both inbound and outbound calls.

Calling Card

Customers will be charged a per minute usage rate and a per call surcharge listed below, for all SMARTminutes Buy Down Plan Calling Card calls that originate and terminate in the state.

Calling Card Usage Calling Card surcharge

\$0.21

\$1.13

b. Features:

Directory Assistance and Operator Services will be available from this tariff to those customers who pre-subscribe to SMARTminutes Buy Down Plan.

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DECISION #: 6232 Effective: 2/17-00

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Randee Klindworth Tariff Administrator 201 Spear Street, 9th Floor San Francisco, CA 94105 (415) 978-1445

LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 102

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APPROVED FOR FILING

DECISION #: 623/2

Issued:

Effective: 2/1700

Q. 10-10-321

1. Description [1]

Teleconnect Long Distance Services and Systems Company (Teleconnect) dba Telecom*USA, will offer the following plan to new and existing customers who access Teleconnect service by dialing the Company carrier identification code (CIC) 1 O-I O-321.

Customers who access Teleconnect service by dialing CIC 1 O-I O-321 will be charged the following per-minute rates for interlata and intralata calls. In addition, all calls which equal or exceed IO (C) minutes in duration will receive a 50 percent discount on the following rates.

Interlata Rates

	Day	Evening	Night/Weekend
Mileage	1st Min Add'l Min	1st Min Add'l Min	1st Min Add'l Min
0-10	\$0.5000 \$0.4000	\$0.3000 \$0.3000	\$0.3000 \$0.3000
1 I-22	\$0.5000 \$0.4000	\$0.3000 \$0.3000	\$0.3000 \$0.3000
23-55	\$0.5000 \$0.4000	\$0.5000 \$0.3000	\$0.3000 \$0.3000
56-1 24	\$0.6000 \$0.4000	\$0.5000 \$0.3000	\$0.5000 \$0.3000
125-292	\$0.6000 \$0.4000	\$0.6000 \$0.4000	\$0.5000 \$0.3000
293+	\$0.6000 \$0.4000	\$0.6000 \$0.4000	\$0.5000 \$0.3000

Intralata Rates

	Day	Evening	Night/Weekend
Mileage	1st Min Add'l Min	1st Min Add'l Min	1st Min Add'l Min
0-10	\$0.5000 \$0.4000	\$0.3000 \$0.3000	\$0.3000 \$0.3000
1 I-22	\$0.5000 \$0.4000	\$0.3000 \$0.3000	\$0.3000 \$0.3000
23-55	\$0.5000 \$0.4000	\$0.5000 \$0.3000	\$0.3000 \$0.3000
56-l 24	\$0.6000 \$0.4000	\$0.5000 \$0.3000	\$0.5000 \$0.3000
125-292	\$0.6000 \$0.4000	\$0.6000 \$0.4000	\$0.5000 \$0.3000
293 +	\$0.6000 \$0.4000	\$0.6000 \$0.4000	\$0.5000 \$0.3000

The current applicable rates can be found on Price List Pages A-14.

APPROVED FOR FILING

DECISION #: 623/2

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[1]

Randee Klindworth
Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105
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OKIGINAL

ARIZONA TARIFF NO. 1 2ND REVISED PAGE 104 CANCELS 1st REVISED PAGE 104

R. 10-10-220

1. 10-10-220 Plan¹

The Company will offer the following plan for customers who access company service by dialing the Company designated Carrier Identification Code (CIC), 10-10-220. The customer will be charged \$2.99 for the first 15 minutes (or any portion thereof) of usage per call and \$.30 per minute for each minute of usage thereafter.

S. 1010987 Calling

1. <u>1010987 Calling</u>

1010987 Calling is an outbound service that allows customers to originate intrastate (interlata and/or intralata) calls via local exchange carrier access facilities.

Rates: Customers who access Teleconnect services by dialing Company carrier identification code (CIC) 1010987 will be charged i) a per-call surcharge up to \$2.00; and, ii) up to \$0.75 per minute for each minute of intrastate (interlata and/or intralata) usage, excluding calls to Operator Services and Directory Assistance.

The current applicable rates can be found on Price List Pages A-14.

Issued: October 24, 2003

Randee Klindworth
Tariff Administrator
707 17tH Street, Suite 4200
Denver, CO 80202

Effective: November 25, 2003

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LONG DISTANCE RESALE SERVICE

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R. Reserved for Future Use.

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DECISION #: 623/2

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LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 105

S. Reserved for Future Use.

APPROVED FOR FILING

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ORIGINAL PAGE 106

ACCOUNT CODES

Description a.

- .01 General. An Account Code Package is a service providing the customer with control, within prescribed limits, over the format of the bill. Account Codes can vary in length between two and four digits are used by the customer to identify charge-back accounts and/or individuals.
- .02 Variable Length Account Codes,. The customer can choose between three Account Code package sizes. If this service is ordered the customer must enter a valid Account Code at the end of the normal dialing sequence to complete a call. When codes are ordered without the screened function, any digit meeting the package's parameters can be entered and will be registered as Teleconnect is not responsible for invalid assignment valid. of usage to a valid code.

.03 SECURE-CALL Codes

In addition to subscribing to a variable-length (a) General. Account Code package, the customer may request that the codes be "screened." The process of screening account codes is referred to as SECURE-CALL Service. SECURE-CALL Service packages have certain specific codes within the parameters of the package invalidated. If one of these invalidated Account Codes is u sed in an attempt to place

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LONG DISTANCE RESALE SERVICE

a call, the call will not be completed. Again, Teleconnect is not responsible for invalid assignment of usage to a valid code. However, the possibility of improper assignment has been greatly diminished by the use of screened codes.

Charges for screened accounts codes are in addition to charges for the initial account code package.

- (b) Packaging. Predetermined packages of randomly selected 2, 3 and 4 digit account codes are available. Valid Codes can range from 25 to 1,000 codes for screened accounts.
- .04 Customized Screened Account Codes. Instead of using a predetermined package, customers are allowed to have specific account codes validated or invalidated according to their unique needs or wants. In this case the special packages of account codes are called Customized Screened Account Codes.

The customer must first subscribe to Account Codes and pay the premiums for SECURE-CALL Codes in order to receive Customized Screened Account Codes.

- .05 Name Identification. Customers requiring further account code identification may opt for a name to be assigned to each individual account code. Certain characters and names may be reserved for use by Teleconnect.
- b. Availability. Account Codes are available to all customers which have a DTMF-producing instrument. If a customer places 1+ calls within the LATA (that is, places the call over party por Former Lines.

 Teleconnect's) Account Codes will not work.

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Effective: $\sim//7-00$

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c. Rates and Charges

01. Variable Length Account Codes

	One Time Charge	Monthly Recurring Charges
2 Digit	\$15.00	\$ 5.00
3 Digit	\$25.00	\$10.00
4 Digit	\$50.00	\$15.00

02. SECURE-CALL Codes

Predesignated Packages Numbers of Random Codes	Additional 20igit	One Time 3 Digit	Charges for 4 Digit
25	\$10.00	\$15.00	
50		\$25.00	
100		\$35.00	
200		\$45.00	
400		\$50.00	\$ 75.00
600		\$60.00	\$ 85.00
800			\$ 95.00
1000			\$100.00

Pricing of larger four digit packages are available upon request.

Under these circumstances the rates and charges are on an individual case basis.

03. <u>Customized Screened Account Codes.</u> Pricing for Customized Screened Account Codes is as follows:

Additional One Time Charge \$ 50.00 Change Charge per request \$ 10.00

.04 Name Identification. Pricing for Name Identification is as follows:

One Time Setup Charge Change Charge Per Request Monthly Recurring Charge \$10.00

\$10.00 \$ 5 000000

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DECISION #:

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T. Options

LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 109

2. AUTHORIZATION CODES

- a. <u>Description</u>. Service under all plans, includes one Authorization

 Code at no additional charge. Additional authorization codes may be supplied on request at an additional charge.
- b. <u>Availability.</u> Any Teleconnect customer can purchase additional authorization codes.
- c. Rates and Charges. Additional authorization codes are available for a ten dollar (\$10.00) one-time setup fee.

3. CORPORATE BILLING

- a. <u>Description</u>. Corporate Billing gives detailed call billing by department and division including federal and state taxes and ALL CALL AMERICA charges.
- b. <u>Availability.</u> Corporate Billing is available to all customers having Authorization Codes.
- Rates and Charges. Pricing is determined by the number of divisional and departmental subtotals required ("breaks"). Authorization codes and account codes are priced separately and in addition to corporate billing charges. The customer will be assessed a one-time change charge of ten dollars (\$10.00) to add, delete, or modify breaks in billing detail under this service, and monthly rate and nonrecurring charges as set forth in the following chart:

		Monthly	Nonrecurring
.01 .02	0 - 15 Breaks 16 - 49 Breaks	\$10.00 \$25.00	\$ 50.00 APPROVED FOR FILING
.03	50 Plus Breaks	\$50.00	\$150.00 DECISION #: 623/2

Issued: Effective:

Τ. **Options**

LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 110

MAG TAPE BILLING

a. Description

- .01 Teleconnect will provide billing information and call detail on magnetic tape.
- .02 Magnetic tape billings will be provided in the following format:

1600 or 6420 bpi Tape 9 track standard OS labels or unlabeled

IBM EBCDIC

- Mag tape billing is available to all Teleconnect b. Availability. customers.
- Rates and Charges. Mag tape is available for a one-time setup fee **c** . of three hundred dollars (\$300.00) and a monthly rate of one hundred dollars (\$100.00). The customer has the alternative of a single request for \$400.00.

5. MULTIPLE BILLING

- a. Description. At a customer's request, multiple copies of that customer's bills will be furnished.
- b. Multiple billing is available to any Teleconnect Availability. customer.
- Rates and Charges. The customer is charged ten dollars (\$10.00) for **C** . each multiple bill requested. Teleconnect may waive the charge where the customer claims to have not received a bill issued by Teleconnect.

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DECISION #: 623/2

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Options

SERVICE AND SYSTEMS **COMPANY** T.

LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 111

6. SPEED CODES

- a. <u>Description</u>. 'Speed Codes are 3-digit codes representing frequently called long distance numbers. They are provided in packets of 16 Speed Codes.
- b. Availability. Sixteen packet Speed Codes are available to all customers having Authorization Codes except those with service under SUPERWATS PLUS. Customers are limited to one Speed Code packet per authorization code. Speed Code packets of fifty (50) are available only to customer utilizing DAL's.

c. Rates and Charges

- .01 Customers are charged a twenty-five dollar (\$25.00) one-time setup charge and a ten dollar (\$10.00) monthly rate per packet of 16 Speed Codes.
- .02 Customers are charged a fifty dollar (\$50.00) one-time setup charge and a twenty dollar (\$20.00) monthly rate per packet of 50 Speed Codes.

7. SUPERWATS PLUS BILLING DETAIL

a. <u>Description.</u> Billing detail will provide a customer with data on a per call basis. This data will include "to-city", "from-city", time of day, date, and "type of call" indicators. Per call charges will only be displayed for out of band calls and ALL CALL AMERICA calls placed using an authorization code.

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SERVICE AND SYSTEMS COMPANY

Options

LONG DISTANCE RESALE SERVICE **CORRECTED ORIGINAL PAGE 112**

SUPERWATS PLUS Billing Detail is available to b. Availability. SUPERWATS PLUS customers. Any future changes from summary only to the SUPERWATS PLUS Billing Detail option would subject the customer to the charges listed below.

Rates and Charges C.

> Monthly* One Time \$0.00 \$5.00

8. CORPORATE ACCOUNT **BILLING**

Corporate Account Billing ("CAB") allows for the Description. consolidation of multiple accounts into a single billing group for purposes of receiving an additional volume discount over and above any volume discount already received. Consolidation can occur as a result of combining the bills, regardless of plan type, of a customer with one or more locations residing inside or outside the state. All usage generated dollars contribute to the consolidated volume.

The customer must specify one Master Account per corporate account billing group. This account will receive the monthly management report which is a summary listing of all activity occurring within all the sub-accounts. Each sub-account has its own standard 7-digit account number. There can be an unlimited number of the parting

tied to a Master Account.

The minimum monthly charge of \$5.00 is being waived at the present * NOTE: time, but it may be reimplemented, after notice is given to the customers, should the need arise.

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TELECONNECT LONG DISTANCE TO THE C.C. NO. 1
SERVICE AND SYSTEMS COMPANY

LONG DISTANCE RESALE SERVICE

CORRECTED ORIGINAL PAGE 112.1

b. <u>Availability.</u> Corporate Account Billing discounts are available to all Teleconnect customers who subscribe to a long distance plan which is subject to high volume discounts.

Options

- c. <u>Length of Agreement</u>. The customer has the option of signing up for a term agreement (one, two, or three years) or can agree to the base (month to month) contract. The contractual length agreed to determines, in part, the additional volume discount received.
- d. Application of Discount. The discount level will be determined by using the aggregate net dollar volume (after applying existing discounts) of all Teleconnect services, both intrastate and interstate, used by the customer, but the discount will be applied only to those Teleconnect services which are tariffed to receive High Volume Discounts. This discount will be applied after and in addition to the tariffed High Volume Discounts for each service. The following services do not contribute to nor receive the additional discount this service provides: CHECK-LINK.

Prompt payment must be made for those services listed in Section A. 17 (Late Payment) of the tariff in order to receive both the plan type volume discount as well as their portion of the CAB discount. Late payment from one account will not affect the discount eligibility of the other accounts in the CAB group.

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SERVICE AND SYSTEMS COMPANY

Options

LONG DISTANCE RESALE SERVICE

CORRECTED ORIGINAL PAGE 112.2

The following schedule of volume discounts will e. **Volume Discounts.** apply:

	Base	Ad	Iditiona	ıl		Total	
	(Month	Disc	ount v	with	Disco	ount v	with
	to	Term	n Agr	eement	Term	n Agr	eement
	Month)	1st	2 n d	3 r d	1st	2 n d	3 r d
Net Usaae	Discount	Year	Year	Year	<u>Year</u>	Year	<u>Year</u>
\$ 10,000- 14,999.99	1%	2%	3%	4%	3%	4%	5%
\$ 15,000- 24,999.99	3%	2%	3%	4%	5%	6%	7 %
\$ 25,000- 49,999.99	4%	2%	3%	4%	6%	7 %	8%
\$ 50,000- 99,999.99	6%	2%	3%	4%	8%	9%	10%
\$100,000-249,999.99	7%	2%	3%	4%	9%	10%	11%
\$250,000+	8%	2 %	3%	4%	10%	11%	12%

- f. Discontinuance of Service Prior to Expiration of Term. In the event a customer chooses to discontinue the contract prior to the completion of the term of the contract, the following penalties will apply:
 - .01 The customer who terminates the contract prior to the end of the first year must repay 100% of the additional discount received up to that point.
 - ,02 The customer who terminates the contract the second year must repay 75% of the additional discount received up to that point.
 - .03 The customer who terminates the contract the third year must repay 50% of the additional discount received up to that point.
- Rates and Charges. CAB subscribers are subject to a \$50.00 monthly g. fee for the Master Account. If duplicate billing is requested by the customer, there is a charge for each sub-account. PROVED FOR FILING

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TELECONNECT LONG DISTANCE

SERVICE AND SYSTEMS COMPANY

Options

LONG DISTANCE RESALE SERVICE

CORRECTED ORIGINAL PAGE 112.3

9. DIALED NUMBER IDENTIFICATION SERVICE (DNIS)

- This is an 800 service enhancement that will allow a. Description. customers with multiple 800 numbers to more efficiently use their With this service, the Teleconnect switch dedicated facilities. will be able to notify the customer which specific 800 number was dialed. This notification consists of a unique signal - one for each 800 number - sent from the Teleconnect switch to the customer Based on this signal, the PBX will be able to route the call to the correct 800 destination.
- b. Availability. This service is available only to those customers with dedicated facilities.
- Rates and Charges. Dialed Number Identification Service is subject c. to the following charges:

Nonrecurring Change Charge \$500.00 \$50.00

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ORIGINAL

ARIZONA TARIFF C.C. NO. 1

T. Options

LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 112.4

10. ROUTE ADVANCE

a. <u>Description</u>

- .01 <u>Nature of Service</u>. Route Advance permits the rerouting of 800 service calls from terminating dedicated facilities to local business lines when all dedicated incoming circuits are busy.
- b. <u>Availability.</u> Route Advance is available to Teleconnect's customers who subscribe to one or more of the following plan types: TRAC 800, CHECK-LINK or 800 SUPERWATS PLUS-DAL. Route Advance intrastate service is offered only as an add-on to Teleconnect's interstate Route Advance service.

c. Rates and Charues - Usaae

- .01 The Determination of Duration, Time of Day, and Calculation of Charges are described in Section J of this tariff.
- .02 <u>Rates.</u> The following usage charges apply in addition to the appropriate per minute rates listed in Section J.

			Initial <u>6 Seconds</u>	Initial <u>30 Seconds</u>	Each Add'1 <u>6 Seconds</u>
TRAC 800	•	PLUS-DAL	N/A	\$0.05	\$0.01
CHECK	-LINK		\$0.01	N/A	\$0.01

d. Rates and Charaes - Monthly and Nonrecurring

Nonrecurring*

N/A

Monthly*

N/A

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* Payment of the monthly and nonrecurring charges for the interstate service constitutes payment of the monthly and nonrecurring charges for the intrastate service APPROVED FOR FILING

DECISION #:

Issued:

LONG DISTANCE RESALE SERVICE

ORIGINAL PAGE 112.5

ENHANCEMENTS BILLING 11.

- Description. Billing Enhancements are optional, customer tailored management reports. Descriptions of the various Billing Enhancements may be found in Teleconnect's administrative, domestic interstate tariff. A copy of this tariff is available to customers upon request.
- b. Availability. Teleconnect offers Billing Enhancements as an option to customers subscribing to any of the plan types listed in this tariff. Intrastate Billing Enhancements are offered as an add-on to Teleconnect's interstate Billing Enhancements service.
- Rates and Charges Monthly and Nonrecurring **C** .

Nonrecurring* Monthly" N/A N/A



 * Payment of the monthly and nonrecurring charges for the interstate service constitutes payment of the monthly and nonrecurring charges for the intrastate service.

> APPROVED FOR FILING DECISION #:623/2

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Effective:

TELECONNECT LONG DISTANCE TO ARIZONA TARIFF C.C. NO. 1 SERVICE AND SYSTEMS COMPANY

LONG DISTANCE RESALE SERVICE

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. Areas Served

LONG DISTANCE RESALE SERVICE

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1. STATEWIDE

Statewide origination is provided for the following services:

a. TRAC

g. * USA Card

b. PROFITLINE

- h. SUPERWATS PLUS DAL
- C. PROFITLINE PLUS
- i. ALL-CALL AMERICA
- d. PERSONAL HOTLINE j.
 - . TRAVEL SERVICE
- e. 800 SUPERWATS PLUS
- k. CHECK-LINK

f. TRAC-800

2. DESIGNATED AREAS

Origination in the areas designated in U .2.b. is available for the services set forth in U .2. a.

a. Services

- .01 SURE-SAVE PLUS
- .02 FLEX-SAVE PLUS
- .03 SUPERWATS PLUS FGD
- .04 SUPERWATS PLUS WAL
- .05 DAYSAVER PLUS
- .06 DAYSAVER I
- .07 Directory Assistance
- b. Areas. Those exchanges listed under "Serving Exchange" are exchanges which Teleconnect serves by obtaining Feature Group D service from the local utility.

The exchanges (including Extended Area Service) are as follows:

SERVING EXCHANGES

Phoenix

Tuscon

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DECISION #: 623/2

Issued: Effective: 2//7-00

LONG DISTANCE RESALE **SERVICE**

1. FLEX-SAVE PLUS"'

a. <u>Dav Rates</u>

Mileage	Initial <u>1 Minute</u>	Each Additional		
0- 10	\$.2160	\$.0105		
11 = 22	.3060	.0152		
23 - 55	.3510	.0190		
56 - 124	.4140	.0247		
125 - 292	.4140	.0285		
293 +	4590	.0295		

b. Even- .

Mileage	Initial 1 Minute	Each Additional 6 Seconds
o- 10	\$.1404	\$.0068
11 - 22	.1989	.0099
23 - 55	.2282	.0124
56 - 124	.2691	.0161
125 - 292	.2691	.0186
293 +	.2984	.0192

c. Night/Weekend Rates

Mileage	Initial <u>1 Minute</u>	Each Additional 6 Seconds
o - 10	\$.1080	\$.0053
11 - 22	.1530	.0076
23 - 55	.1755	.0095
56 - 124	.2070	.0124
125 - 292	.2070	.0143
293 +	.2295	.0148

[1] The maximum allowable rates can be found on Tariff Page 40.

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DECISION #: 62312

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Robert Dean Blatchley Tariff Administrator 201 Spear Street, 9th Floor San Francisco, CA 94105 (415) 978-2133

2. SURE-SAVE PLUS[1]

a. Day Rates

Mileage	Initial 1 Minute	Each Additional 6 Seconds
o- 10	\$.2160	\$.1045
11 - 22	.3060	.1520
23 - 55	.3510	.1900
56 - 124	.4140	.2470
125 - 292	.4140	.2850
293 +	.4590	.2945

b. Evening Rates

Mileage	Initial <u>1 Minute</u>	Each Additional 6 Seconds
o - 10 11 - 22 23 - 55 56 - 124 125 - 292 293 +	\$.1404 .1989 .2282 .2691 .2691	\$.0680 .0988 .1235 .1606 .1853 .1915

c. Night/Weekend Rates

<u>Mileage</u>	Initial 1 Minute	Each Additional 6 Seconds
0 - 10	\$.1080	\$.0523
11 🗕 22	.1530	.0760
23 - 55	.1755	.0950
56 - 124	.2070	.1235
125 - 292	.2070	.1425
293 +	.2295	.1473

[1] The maximum • llobmble rates can be fad on Tariff Page 46.

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Robert Dean-Blatchley Tariff Administrator 201 Spear Street, 9th Floor San Francisco, CA 94105 (415) 978-2133

SYSTEMS COMPANY RIGHT L ORIGINAL PAGE A-3 LONG DISTANCE

DAYSAVER PLUS[1]

	Initial	Each	Additional
	30 Seconds	6	Seconds
Day	\$.1250	\$	5 .0250
Evening	\$.0938		5 .0188
Night/Weekend	\$.0938		5 .0188

4. DAYSAVER I[1]

	Initial Minute	Each Additional Minute
Day	\$.2400	\$.2400
Evening	\$.1800	\$.1800
Night/Weekend	\$.1800	\$.1800

Cl1 The maximum • llou&lo rates Cm be found on Tariff Page 47.

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DECISION #: 623/2

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SERVICE LONG DISTANCE RESALE

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5. SUPERWATS PLUS[1]

a.	FGD	Initial 30 Seconds	Each Additional 6 Seconds
	Day	\$.0953	\$.0191
	Evening	\$.0715	\$.0143
	Night/Weekend	\$.0541	\$.0109
b.	WAL	Initial 30 Seconds	Each Additional 6 Seconds
	Day	\$.0940	\$.0188
	Evening	\$.0660	\$.0132
	Night/Weekend	\$.0477	\$.0096
c.	DAL	Initial. 30 Seconds	Each Additional 6
	bay	\$.0704	\$.0141
	Evening	\$.0597	\$.0120
	Night/Weekend	\$.0431	\$.0087

[1] The maximum ● llouable rrtw cm be found on Tariff Page 55.

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Effective: Issued:

6. <u>TRAC-10^[1]</u>

a. <u>Dav Rates</u>

Rates Step	Mileage B a n d	Initial 18 Second <u>In</u> terval	Additional 6 Seconds
1	0 - 292	\$.0357	\$.0119
2	293 🗕 430		.0130
3	431 +	.0432	.0144

b. Evening Rates

Rates Step	Mileage B a n d	Initial 18 Second Interval	Additional 6 Seconds
1	0 - 292	\$.0278	\$.0093
2	293 🗕 430	.0311	.0104
3	431 +	.0341	.0114

c Night/Weekend Rates

Rates <u>Step</u>	Mileage Band	Initial 18 Second <u>Interval</u>	Additional 6 Seconds
1	0 - 292	\$.0223	\$.0074
2	293 - 430	.0242	.0081
3	431 +	.0264	.0088

[1] The maximum allowable rates can be found on Tariff Page 64.

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SERVICES AND SYSTEMS COMPANY LONG DISTANCE RESALE SERVI OR RIGHT

ORIGINAL PAGE A-6

7.	PROFIT	PROFITLINE	PLUS
7.	PROFIT	PROFITLINE	PLUS

	Initial <u>30 Seconds</u>	Each Additional 6 Seconds
Day Evening	\$.1250 \$.0938	\$.0250 \$.0188
Night/Weekend	\$.0938	\$.0188

PERSONAL HOTLINE[1]

	Initial Minute	Each Additional <u>Minute</u>
Day	\$.2900	\$.2900
Evening	\$.2175	\$.2175
Night/Weekend	\$.2175	\$.2175

9. 800 SUPERWATS PLUS (All Plans)"].

	Initial 30 Seconds	Each Additional <u>6 Seconds</u>
Day	\$.1075	\$.0215
Evening	\$.0914	\$.0183
Night/Weekend	\$.0914	\$.0183

[1] The maximum allowable rates can be found on Tariff Page 76.

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LONG DISTANCE RESALE SERVI

SERVICE RIGINAL PAGE A-7

10. TRAC 800^[1]

a. Day Rates

Mileage Band	Initial 30 Seconds	Each Additional 6 Seconds
0 - 292	\$.0615	\$.0123
293 - 430	• 0660	.0132
431 +	.0680	.0136

b. Evening Rates

Mileage Band	Initial 30 Seconds	Each Additional 6 Seconds
0 - 292	\$.0505	\$.0101
293 - 430	.0535	.0107
431 +	.0550	.0110

c. Night/Weekend Rates

Mileage <u>Band</u>	Initial <u>30 Seconds</u>	Each Additional 6 Seconds
0 = 292	\$.0425	\$.0085
293 = 430 ·	.0450	.0090
431 +	.0460	.0092

11. CHECK-LINK[1]

	Initial <u>6 Seconds</u>	Additional <u>6 Seconds</u>
Day	\$.0200	\$.0200
Evening	\$.0130	\$.0130
Night/Weekend	\$.0100	\$.0100

[1] The maximum allowable rates can be found on Tariff Pages 76 and 76.1.

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12. ALL-CALL AMERICA[1]

Per Minute Charge:. \$0.49

13. TRAVEL SERVICE [1]

	Initial Minute	Each Additional Minute
Day	\$.7900	\$.2900
Evening	\$.7175	\$.2175
Night/Weekend	\$.7175	\$.2175

[1] The maximum • Ilounble rates can be found on Tariff Page 85.

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LONG DISTANCE RESALE

14. * USA CARD[1]

Dav Rates

<u> Mileaae</u>	Initial <u>Minute</u>	Each Additional Minute
0 - 10	\$.1800	\$.1700
11 - 22	.2100	.2000
23 - 55	.2300	.2200
56 - 124	.2300	.2200
125 - 292	.2300	.2300
293 - 430	.2400	.2300
431 +	.2500	.2400

b. Evening Rates

Mileaae	Initial Minute	Each Additional Minute
o - 10 11 - 22 23 - 55 56 - 124 125 - 292	\$.1206 .1407. .1541 .1541	\$.1139 .1340 .1474 .1474
293 - 430 431 +	.1608 .1608	.15 4 1 .1608

c. Night/Weekend Rates

<u> Mileaae</u>	Initial Minute	Each Additional <u>Minute</u>
0 - 10	\$.0936	\$.0884
11 - 22	.1092	.1040
23 - 55	.1196	.1144
56 - 124	.1196	.1144
125 - 292	.1196	.1196
293 - 430	.1248	.1196
431 +	.1248	.1248

[1] The maximum • llouable rates cm be found on Tariff Page 88.

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Charge

14. * USA CARD (CONT.)"'

d. Service Charges

.01	Basic Service	Service Charge Per Call
	Customer Dialed: Station-to-Station	\$.30
	Operator Handled: Station-to-Station Person-to-Person	\$ 1.25 \$ 3.00
.02	<u>Direct Connect</u>	
	Directory Assistance Station-to-Station Person-to-Person	\$.60 \$ 1.85 \$ 3.60

.03 Message Storage and Forward

Taping of Message (Per Minute)	\$.29
Relay of Message (Per Minute)	\$.29
Operator Surcharge Station-to-Station	
(per taped message)	\$ 2.00
Person-to-Person	•
(per taped message)	\$ 3.75

[1] The maximum allowable rates cm be found on Tariff Pages 89, 90, and 91.

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LONG DISTANCE RESALE SERVICE

1ST CORRECTED ORIGINAL PAGE A-I 1

OPERATOR SERVICES (CONT.)[1]

a. <u>Service Charaes</u>

e Charae Per Call
.50
2.25 1.75 3.00 3.00 1.75
\$ \$

[1] The maximum allowable rates can be found on Tariff Page 99.

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Tariff Administrator
201 Spear Street, 9th Floor
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Effective: 2/17-00

ARIZONA PRICE LIST NO, 1

TELECONNECT LONG DISTANCE SERVICES AND SYSTEMS COMPANY d/b/a/ Telecom*USA LONG DISTANCE RESALE SERVICE **URIGINAL**

1ST CORRECTED ORIGINAL PAGE A-12

15. OPERATOR SERVICES'

b. Rates

UPPER MILE <u>LIMIT</u>	DAY 1st Min Add'l Min	EVENING 1st Min Add'l Min	NIGHT & WEEKEND 1st Min Add' Min
10	.3000 (I) .1700 (I)	.2100(I) .1300(I)	.1800 (I) .1 100 (I)
2 2	.4000 (I) .2200 (I)	.2800 (!) .1600 (!)	.2300 (I) .1300 (I)
5 5	.4500 (I) .2700 (I)	.3100 (I) .1900 (I)	.2500 (i) .1600 (l)
1 2 4	.5200 (I) .3300 (I)	.3500 (I) -2300 (I)	.2900 (I) ,1900 (I)
292	.5300 (1) .3600 (1)	,3500 (l) .2500 ll)	.2900 (I) .2100 (I)
293+	.5800 (I) .3800 (I)	.3900 (I) .2600 (I)	.3300 II) .2200 (II)

The maximum allowable rates can be found on Tariff Page 99.

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Randee Klindworth
Tariff Specialist
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San Francisco. CA 94105
(415) 228-I 445

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С

ARIZONA PRICE LIST NO. 1

5TH CORRECTED ORIGINAL PAGE A-13

16. <u>DIRECTORY ASSISTANCE</u>

Rate Per Call:

\$1.40 (I)

17. SMARTminutes for business

SO.1 5 during all time of day rate periods for outbound calls other than those billed to a calling card.

\$0.15 during all time of day rate periods for outbound calls billed to a calling card.

\$0.80 surcharge per calling card call.

\$0.15 during all time of day rate periods for Inbound calls.

18. <u>Smart Minutes [1]</u>

Direct Dial

\$0.15 during all time of day rate periods.

Callina Card (incudes Smart Minutes Advantage Callina Card)

 Usage
 \$025

 Surcharge
 90.75

Smart Minutes Advantase

Usage applies during all time of day rate periods. 90.95

19. SMARTminutes Toll Free

Direct Dial

\$0.10 during all time of day rate periods.

Calling Card

Usage \$0.14 Surcharge \$0.75

20. SMARTminutes Buv Down Plan

Direct Dial

\$0.10 during all time of day rate periods.

Calling Cdrd :

Usage Surcharge

\$0.75

The maximum allowable rates can be found on Tariff Pages 60, 59, and 100,

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[1]

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\$0.14

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Tariff Specialist
201 Spear Street, 9th Floor
San Francisco, CA 94105
(415) 228-1 445

21. 10-10-321¹

Per Minute Usage Rates (All Time Periods)

\$0.18

22. 10-10-220 Plan²

The Company will offer the following plan for customers who access company service by dialing the Company designated Carrier Identification Code (CIC), 10-10-220. The customer will be charged \$.99 for the first 15 minutes (or any portion thereof) of usage per call and \$.15 per minute for each minute of usage thereafter.

C,I

23. 1010987 Calling

Per Call Surcharge	\$0.39
Per Minute Usage Rates	\$0.03

24. TUSA TalkSmarter Block-of-Time 500

Monthly Account Fee:	\$15.00

Usage Dial "1"

Interlata	\$0.03
Intralata	\$0.03

Calling Card

I erminating to the billed ANI	
Usage (Everyday)	\$0.15

All other card calls	
Usage (per minute)	\$0.89
Per Call Surcharge	\$0.00

Directory Assistance Per Call Charge:	\$1.99
Directory Assistance Call Completion Per Call Charge:	\$0.35

Effective: November 25, 2003

The maximum allowable rates can be found on Tariff Page 103.

The maximum allowable rates can be found on Tariff Page 104.